

# ChargePoint 6000 Series

## Networked Charging Station

### Quick Reference Guide

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Use this guide to locate full instructions online, follow basic safety practices and complete tasks required before installation or service.

## IMPORTANT SAFETY INSTRUCTIONS

### SAVE THESE INSTRUCTIONS

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#### WARNING:

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1. **Read and follow all warnings and instructions before servicing, installing, and operating the ChargePoint® charging station.** Install and operate only as instructed. Failure to do so may lead to death, injury, or property damage, and will void the Limited Warranty.
  2. **Only use licensed professionals certified by ChargePoint for installation and service, adhere to all national and local building codes and standards, and ensure compliance with local building and electrical codes and standards, climate conditions, safety standards, and all applicable codes and ordinances.** Inspect the charging station for proper installation before use.
  3. **Always ground the ChargePoint charging station.** Failure to ground the charging station can lead to risk of electrocution or fire. The charging station must be connected to a grounded, metal, permanent wiring system, or an equipment grounding conductor shall be run with circuit conductors and connected to the equipment grounding terminal or lead on the Electric Vehicle Supply Equipment (EVSE). Connections to the EVSE shall comply with all applicable codes and ordinances.
  4. **Install the ChargePoint charging station on a concrete pad using a ChargePoint-approved method.** Failure to install on a surface that can support the full weight of the charging station can result in death, personal injury, or property damage. Inspect the charging station for proper installation before use.
  5. **This charging station is not suitable for use in Class 1 hazardous locations, such as near flammable, explosive, or combustible vapors or gases.**
  6. **Supervise children near this device.**
  7. **Do not put fingers into the electric vehicle connector (plug).**
  8. **Do not use this product if any cable is frayed, has broken insulation, or shows any other signs of damage.**
  9. **Do not use this product if the enclosure or the electric vehicle connector is broken, cracked, or open, or shows any other signs of damage.**
  10. **Use only copper conductor wire rated for 90°C.**
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**IMPORTANT:** Under no circumstances will compliance with the information in this manual relieve the user of the responsibility to comply with all applicable codes or safety standards. This document provides approved service procedures. If it is not possible to perform the procedures as indicated, contact ChargePoint. **ChargePoint is not responsible for any damages that may result from procedures that are not described in this document or fail to adhere to ChargePoint recommendations.**

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## Before You Begin

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### **DANGER:** RISK OF SHOCK



- *Before* any procedure, the technician must *disconnect the power*.
- Follow local code to *de-energise* the applicable circuit and lock out/tag out the disconnect before proceeding. Use a multimeter to test that power is off.
- Then *wait the required time for energy to dissipate* (see label on unit) before service. Do not remove signs or panels yet.
- *Keep power off* until all cover panels are correctly reinstalled and the work is complete.

FAILURE TO FOLLOW THESE INSTRUCTIONS CAN RESULT IN SERIOUS INJURY, LOSS OF LIFE OR PROPERTY DAMAGE.

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**CAUTION:** Use low torque settings when working with power tools during installation or servicing. Overtorquing can damage the equipment.

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**WARNING:** Do not install or service the charging station in inclement weather. If you work in rain or wind, you must use a weather-proof shelter that covers all boxes and components.

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### **CAUTION:** Warranty Limitation



- If the charging station is not installed and serviced by a ChargePoint certified installer or technician using a ChargePoint-approved method, it is *excluded* from all ChargePoint and other warranties and ChargePoint is *not* responsible.
  - You must be a licensed electrician and complete the training at [chargepoint.com/installers](https://chargepoint.com/installers) or [chargepoint.com/eu/installers](https://chargepoint.com/eu/installers) to become ChargePoint certified and to access the ChargePoint Cloud Dashboard.
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## Review Documentation

To ensure safety for you and others, do this before you begin:

- If you have not installed or serviced the CP6000 charging station recently, review the CP6000 *Site Design Guide*, *Installation Guide*, *Installation Templates*, and *Datasheet*.
- If you are servicing the station, review the *Service Guide* and familiarise yourself with the instructions.
- If you purchased the CP6000 charger through distribution, follow the instructions in the Welcome Letter and reach out to us if you need additional information.

Access ChargePoint documents at [chargepoint.com/guides](https://chargepoint.com/guides) or [chargepoint.com/eu/guides](https://chargepoint.com/eu/guides).

Document	Content	Primary Audiences
Datasheet	Full station specifications	Site designer, installer and station owner
Site Design Guide	Civil, mechanical and electrical guidelines to scope and construct the site	Site designer or engineer of record
Concrete Mounting Template Guide	Instructions to embed the charging station template in a concrete pad with anchor bolts and conduit placement	Site construction contractor
Installation Guide	Anchoring, wiring and powering on	Installer
Operation and Maintenance Guide	Operation and preventative maintenance	Station owner, facility manager and technician
Service Guide	Component replacement procedures	Service technician
Declaration of Conformity	Statement of conformity with directives	Purchasers and public

## Check and Protect Parts

To ensure your safety, do the following:

- Only use authorised parts and accessories sold and supplied by ChargePoint for the unit and model.
- Keep components in original packaging, free of moisture and protected from damage until you install or service them at the site.
- Store all deliveries of components in a dry covered location and protect from moisture.
- Familiarise yourself with the contents of each delivery box.
- Ensure that you have all the parts for the work you plan to perform.
- If components are heavy, have more than one technician or qualified support person present.
- Keep liquids (and objects containing liquid) away from the unit, never on or inside it.

## Questions

For additional assistance, go to [chargepoint.com/support](https://chargepoint.com/support) and find your region's technical support number.



[chargepoint.com/support](https://chargepoint.com/support)

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