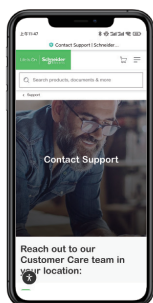




EPCEGWU1

EPCEACACCEU1

Customer Care Center



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Legal Information



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Contact Information

For country-specific details, please contact your local Schneider Electric Sales Representative or visit the Schneider Electric website at: <https://www.se.com/>

Information About Your System

As soon as you open your product, inspect the contents and record the following information and be sure to keep your proof of purchase. If any damage is found, contact customer support.

Serial Number _____

Purchased From _____

Product Number _____

Purchase Date _____

Document Number: D4077149

Date: April 2026

Revision: V1.0

Information on Non-Inclusive or Insensitive Terminology

As a responsible, inclusive company, Schneider Electric is constantly updating its communications and products that contain non-inclusive or insensitive terminology. However, despite these efforts, our content may still contain terms that are deemed inappropriate by some customers.

Validity Note

This document is valid only for the Schneider EcoStruxure Energy Storage Gateway EPCEGWU1.

If this manual is in any language other than English, although steps have been taken to maintain the accuracy of the translation, the accuracy cannot be guaranteed. Approved content is contained with the English language version which is posted at <https://www.se.com/>.

The characteristics of the products described in this document are intended to match the characteristics that are available on <https://www.se.com/>. As a part of our corporate strategy for constant improvement, we may revise the content over time to enhance clarity and accuracy. If you see a difference between the characteristics in this document and the characteristics on <https://www.se.com/>, consider <https://www.se.com/> to contain the latest information.

Safety Information

Important Information

Read these instructions carefully and look at the equipment to become familiar with the device before trying to install, operate, service or maintain it. The following special messages may appear throughout this documentation or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.



The addition of either symbol to a "Danger" or "Warning" safety label indicates that an electrical hazard exists which will result in personal injury if the instructions are not followed.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

▲ DANGER

DANGER indicates a hazardous situation which, if not avoided, **will result in death** or serious injury.

▲ WARNING

WARNING indicates a hazardous situation which, if not avoided, **could result in death** or serious injury.

▲ CAUTION

CAUTION indicates a hazardous situation which, if not avoided, **could result in minor or moderate injury**.

NOTICE

NOTICE is used to address practices not related to physical injury. The safety alert symbol shall not be used with this signal word.

Audience

This manual is intended for use by qualified personnel installing and operating a system involving EcoStruxure Energy Storage Gateway. The qualified personnel have training, knowledge, and experience in:

- Installing electrical equipment.
- Applying all applicable installation codes.
- Analyzing and reducing the hazards involved in performing electrical work.
- Installing and configuring EcoStruxure Energy Storage Gateway.
- Selecting and using Personal Protective Equipment (PPE).

Qualified personnel have also received specific training from the manufacturer on installing and operating the gateway

About Scope

This document introduces EcoStruxure Energy Storage Gateway (hereinafter referred to as "product", "gateway" or "equipment") including product introduction, installation, commissioning, system maintenance, technical specifications and EcoStruxure Energy Storage accessory kit.

Abbreviations and Acronyms

Abbreviations and Acronyms	
DC	Direct current, see also VDC
CAN	Gateway Area Network
485	RS-485 (Recommended Standard 485), a serial communications standard
LAN	Local Area Network
WAN	Wide Area Network
LED	Light Emitting Diode
GND	Ground
PE	Protective earth (PE)
OTA	Over-The-Air
EMS	Energy Management System
EUC	Energy Unit Gateway

Safety Information

READ AND SAVE THESE INSTRUCTIONS - DO NOT DISCARD

Before installing, uninstalling, or operating EcoStruxure Energy Storage Gateway, read all instructions and cautionary markings on the unit, and in this document. Refer to your warranty for instructions on obtaining service.

IMPORTANT: Refer to your warranty for instructions on obtaining service.

CAUTION

HAZARD OF DEGRADATION OF EQUIPMENT PERFORMANCE

- You must be a licensed electrician and complete a training course to become an EcoStruxure Energy Storage Gateway certified installer.
- To complete the training and become a certified installer, or any further support refer to se.com or contact your local Schneider Electric Customer Care Center.
- Do not modify any mechanical or electrical parts.

Failure to follow these instructions can result in injury or equipment damage.

NOTICE

RISK OF EQUIPMENT DAMAGE

- EcoStruxure Energy Storage Gateway should be installed, operated, serviced and maintained only by qualified personnel.
- Schneider Electric will not accept any liability for consequences arising from the use of this material.
- A qualified person is one who has the skills and knowledge related to construction, installation, and operation of electrical equipment and has received safety training to recognize and avoid the hazards involved.

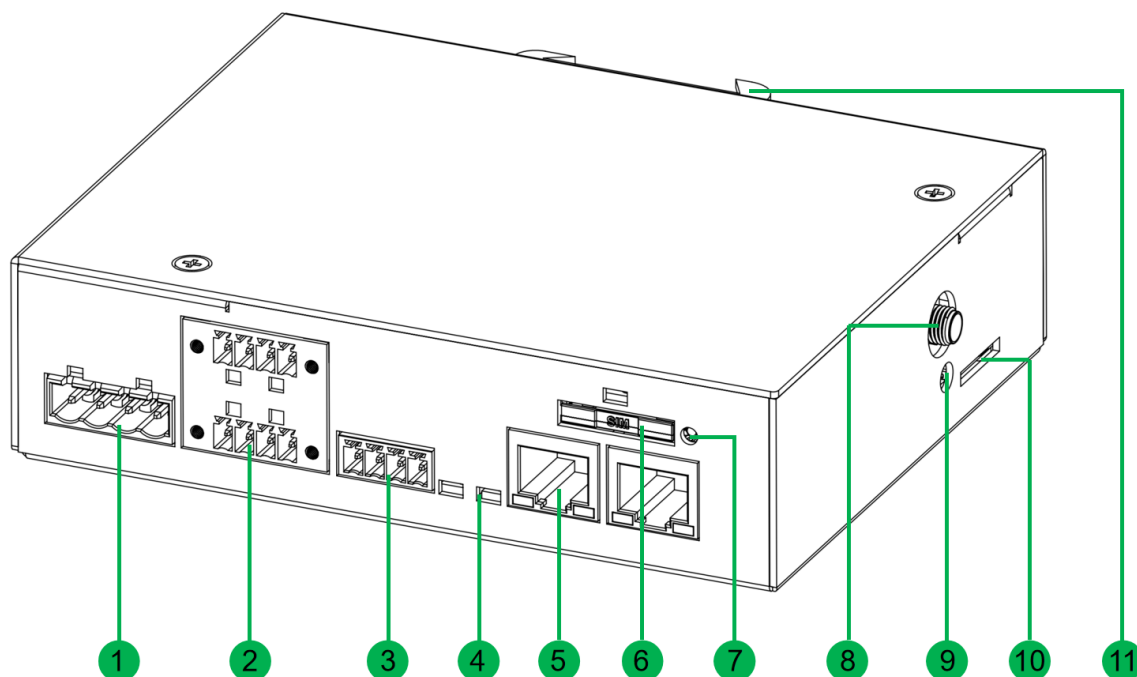
Failure to follow these instructions can result in equipment damage.

Important Information

To help you make effective use of EcoStruxure Energy Storage Gateway, we have prepared this manual with the utmost care. It provides all the information you need to prepare for the installation and to install your equipment. We urge you to read it attentively and follow its instructions.

- The product needs to be installed according to the specifications and requirements as defined by Schneider Electric. No responsibility is assumed by Schneider Electric if these requirements are not respected.
- Non-approved installation methods are performed at the risk of the contractor and void the (limited) warranty.
- Under no circumstances will compliance with the information in this manual relieve the user of his/her responsibility to comply with all applicable codes or standards.
- This document describes the most used installation and mounting scenarios. If situations arise in which it is not possible to perform an installation following the procedures provided in this document, contact Schneider Electric.
- Schneider Electric is not responsible for any damages that may result from custom installations that are not described in this document or for any deviation from the installation recommendations.

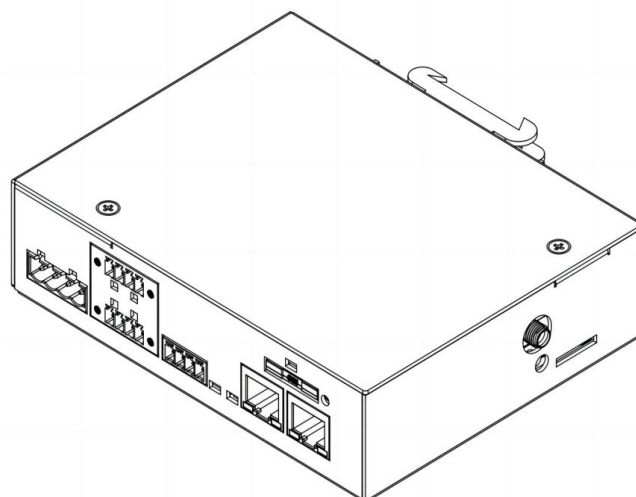
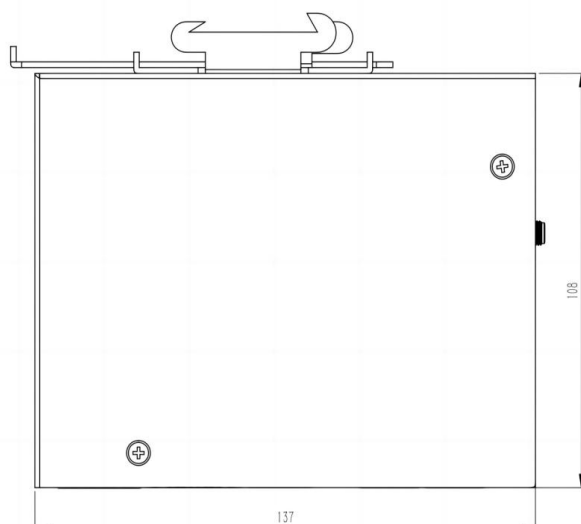
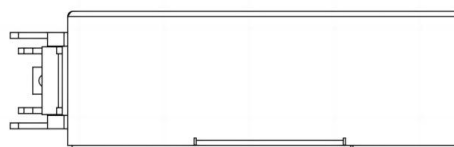
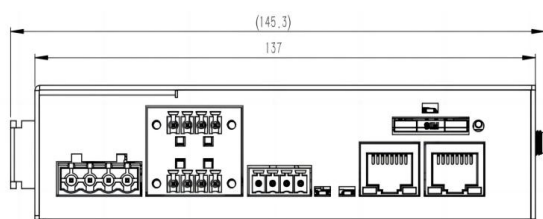
1.1 EcoStruxure Energy Storage Gateway external view



❶	Power port
❷	485 port x4
❸	CAN port x2
❹	LED indicator x2
❺	Network Port x2
❻	SIM Card slot

❼	4G LED indicator
❽	4G antenna port
❾	Reset button
❿	TF card slot
⓫	Rail retaining clip

1.2 Dimensions of the EcoStruxure Energy Storage Gateway



1.3 Main functions of EcoStruxure Energy Storage Gateway

NOTICE

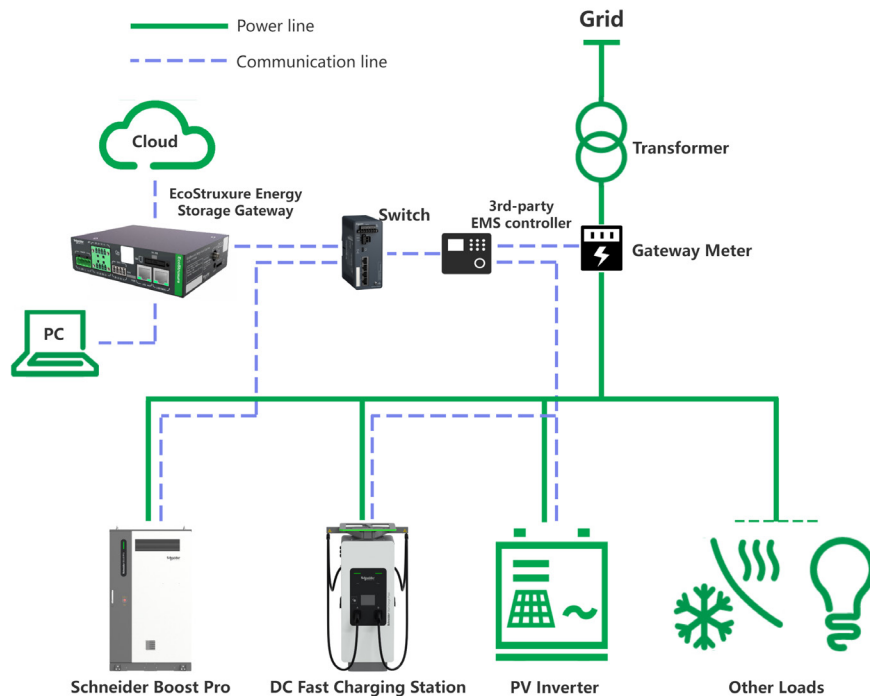
RISK OF EQUIPMENT DAMAGE OR INCORRECT INSTALLATION

- Ensure that only compatible part numbers are selected when designing your system.
 - Obtain all necessary permits prior to starting the installation, and ensure installations meet all local codes and standards.
 - Before installing the gateway, inspect it for any signs of shipping damage. If damage is found, contact Technical Support immediately.
- Failure to follow these instructions can result in equipment damage or system malfunction.**

- Connect to the energy storage system to collect various parameters of the energy storage system. A single unit can connect to a maximum of 13 Schneider Boost Pro (CR: BAT215KPCS100K3EU1/BAT215KPCS100K3EU2).
- Connect to the electricity meter to collect meter data.
- Communicate with the upper-level EMS (e.g., EcoStruxure Energy Storage) to accept control commands from the upper-level EMS gateway and operate the energystorage system accordingly. EcoStruxure Energy Storage Gateway does not have any control logic on its own.
- Supports local WEB interface, enabling on-site station configuration without connecting to the cloud platform.

1.4 System Connection Diagram

EcoStruxure Energy Storage Gateway is a sub-device of the EMS gateway.. As a unit gateway, the EcoStruxure Energy Storage Gateway reports real-time status information on Schneider Boost Pro (CR: BAT215KPCS100KEU1 / BAT215KPCS100KEU2) at the device layer to the upper-layer EMS, while also executing EMS control commands in real time. A typical application scenario for EcoStruxure Energy Storage Gateway is shown below.



2.1 Required Tools and Materials

NOTICE**EQUIPMENT DAMAGE OR INCORRECT INSTALLATION RISK**

- Before unpacking the gateway, inspect the outer packaging for visible damage (e.g., holes, cracks, or signs of internal damage).
 - Verify that the gateway model on the label matches the order specifications.
 - If packaging is abnormal or the model does not match, do not open; contact your dealer immediately.
 - After unpacking, confirm all contents are complete and free from external damage.
 - If items are missing or damage is found, contact your dealer.
 - Select tools according to the actual conditions on-site.
 - Select required cables and accessories according to the actual conditions on-site.
 - Consider the environmental conditions listed in the table below when choosing the installation site for the EcoStruxure Energy Storage Gateway.
- Failure to follow these instructions can result in equipment damage, voided warranty, or system malfunction.**

1. Recommended tools

Before you go to the site, please prepare the following tools/equipment:

- Churn drill--Keystone 55B
- Diagonal pliers-Klein Tools D228-8
- Decrustation pliers-Bahco 8070
- Wire stripper-Klein Tools 11063
- Crystal head wire clamp-Klein Tools VDV226-110
- Straight screwdriver-Wera 05073501001
- Cross-head torque screwdriver-Snap-on QD2R100B
- One-handed torque screwdriver-Snap-on QD2R100B
- Tool knife-Stanley 10-499
- Heat guns-Bosch GHG 660 LCD
- Wire nipper-Knipex 70 01 200
- Vacuum cleaner-Kärcher WD6
- Marker pen-Faber-Castell
- Metallic tape-3M™ 425 Aluminum Foil Tape
- String the belt
- Multimeter-Fluke 101
- Heat-shrinkable tubing-3M™ FIT-221
- Levelling instrument-Leica NA720
- Rubber hammer-Picard 6400
- Insulating mittens-Class 00 (500V AC)
- Insulant shoe-Honeywell RigDog 22950

NOTE: The above tools need to be selected according to the actual situation on-site.

2. Required cables and accessories

For cable specifications, refer to [Wiring](#) on page 15.

- Protective Earth (PE) cables
- DC power cables
- Communication cables
- Cable ties
- Heat shrink tubing

3. Required location

The environmental conditions listed in the table below need to be taken into consideration when selecting the installation site of EcoStruxure Energy Storage Gateway.

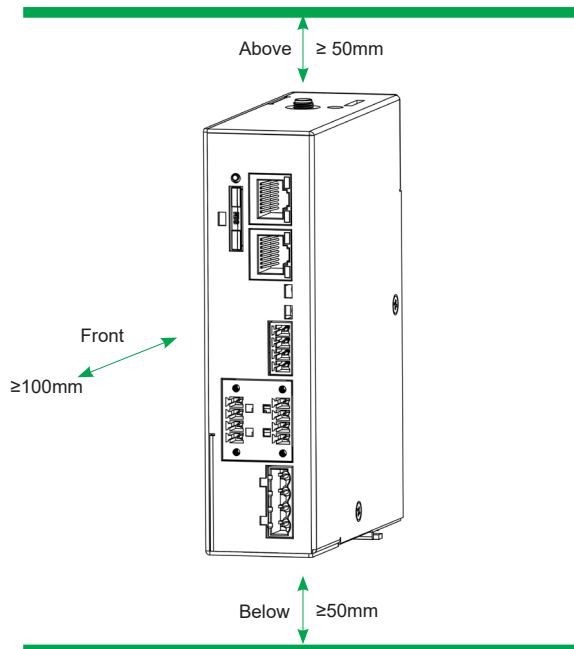
Environmental parameter	Permissible Conditions
EMC environment	Industrial environment – Class A
Ambient temperature	-30°C ~ 65°C
Humidity	10% ~ 95%
Altitude	Up to 2000 m
Ambience	Suitable for indoor installation or installation inside an outdoor distribution box. Additionally, the distribution box must meet IP54 or higher .

2.2 Maintenance Distance

NOTICE**RISK OF FAILED OR IMPROPER EQUIPMENT INSTALLATION**

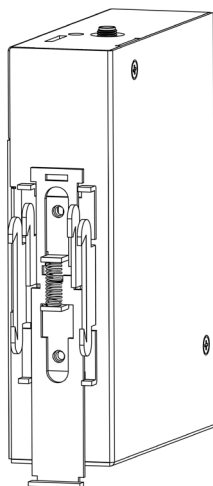
- Always follow the instructions described below when the gateway needs to be installed near walls or other obstacles, a certain maintenance distance needs to be allocated.
- Ensure that enough space is available around the gateway. It is recommended to allow for 50 mm clear space above or below the gateway and 100 mm clear space in the front.

Failure to follow these instructions can result in equipment damage.

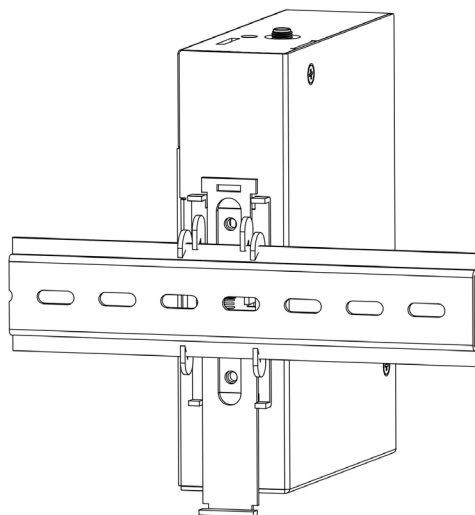


3.1 Mount the gateway

It is fixed by the rail clip on the back of the gateway (as shown in the figure below).



- Install the guide rail in the appropriate position and fix it. It is recommended to use a 35mm wide standard guide rail with a length of at least 100mm.
- Pull down the gateway rear rail clip directly and lock it onto the rail.



- Check to confirm that the gateway is securely installed.

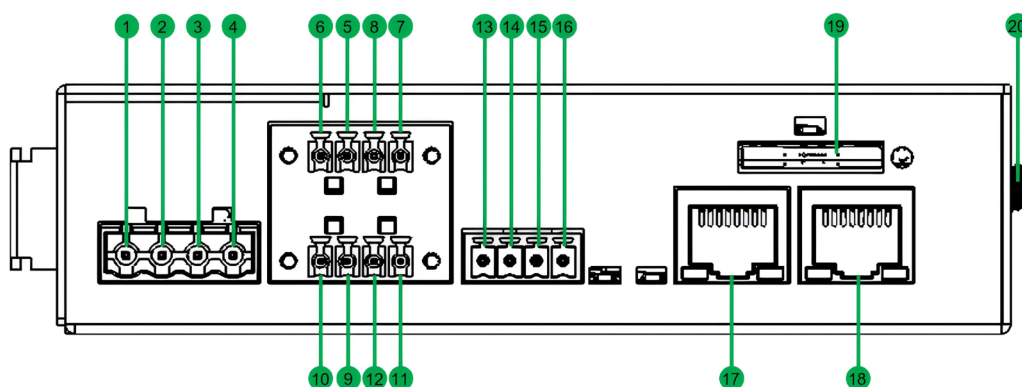
NOTICE**RISK OF SIGNAL INTERFERENCE**

Communication cables and power cables must be laid separately, with a distance of at least 30mm maintained between them. Avoid cable cross-over.

Failure to follow these instructions can result in loss of communication.

Here is the table of gateway cable specification:

Cable	Type	Specification	Cable Source
Earthing cable	Multi-strand copper cable	Cable cross-sectional area: 1.5 mm ²	Not included in package
DC input cable	2-core stranded copper control cable	Cable cross-sectional area: 0.75 mm ²	Not included in package
RS485 Communication Cable	Outdoor 2-core stranded shielded twisted pair cable	Twisted pair shielding ≥33 twists/m, individual conductor size ≥0.5 mm ² , permissible laying length ≤200 m.	Not included in package
CAN Communication Cable	Outdoor 2-core stranded shielded twisted pair cable	Twisted pair shielding ≥33 twists/m, individual conductor size ≥0.5 mm ² , permissible laying length ≤200 m.	Not included in package
Network Cable	CAT5e shielded wire	Cat 5e or higher specification network cable and shielded crystal head. The laying distance is ≤80 m.	Not included in package

4.1 Interface definition

Pin	Definition	Function	Example
1	PE	Ground connection	Connect the protective earth wire
2	/	/	/
3	V-	Negative power supply	DC Power
4	V+	Active power supply	DC Power
5	RS485_2_A	RS485 Second differential signal +	RS485 signal interface for communication with other.
6	RS485_2_B	RS485 Second differential signal -	RS485 signal interface for communication with other.
7	RS485_1_A	RS485 differential signal +	RS485 signal interface for communication with other.
8	RS485_1_B	RS485 differential signal -	RS485 signal interface for communication with other.
9	RS485_4_A	RS485 fourth differential signal +	RS485 signal interface for communication with other.
10	RS485_4_B	RS485 fourth differential signal -	RS485 signal interface for communication with other.
11	RS485_3_A	RS485 Third differential signal +	RS485 signal interface for communication with other.
12	RS485_3_B	RS485 Third differential signal -	RS485 signal interface for communication with other.
13	CAN_2_H	CAN second communication high-bit data line	CAN signal interface for communication with other.
14	CAN_2_L	CAN second communication low-bit data line	CAN signal interface for communication with other.
15	CAN_1_H	CAN communication high-bit data line	CAN signal interface for communication with other.
16	CAN_1_L	CAN communication low-bit data line	CAN signal interface for communication with other.
17	LAN	Ethernet port	It can be connected to the other through switches, routers and other devices
18	LAN/WAN	Ethernet port	Debug
19	SIM Card	SIM Card slot	Support Micro-SIM Card
20	4G	4G antenna	/

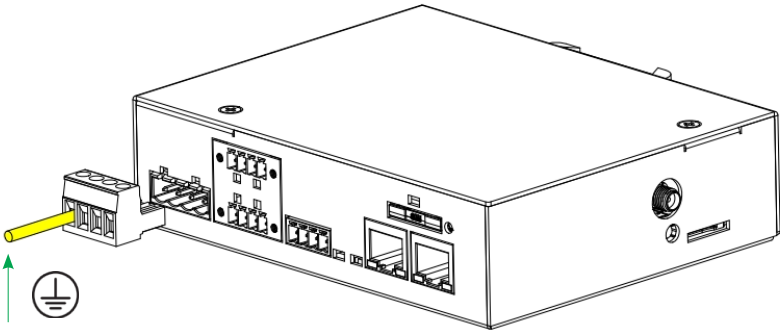
4.2 Install the Protective Earth (PE) cable

NOTICE

RISK OF EQUIPMENT DAMAGE

- Ensure the power cables are connected correctly, without incorrect or reversed connections.
 - Verify grounding continuity (resistance $\leq 1\text{m}\Omega$) using a multimeter.
 - Inspect PE wire for damage during maintenance; replace if frayed/corroded.
- Failure to follow these instructions can result in product malfunction.

- Prepare a wire with a recommended power wire size of 1.5mm^2 for the earthing wire.
- Locate the power input interface area on the side of the gateway, which is marked with "G" labels. Insert the wire into the terminal hole labeled with "G".



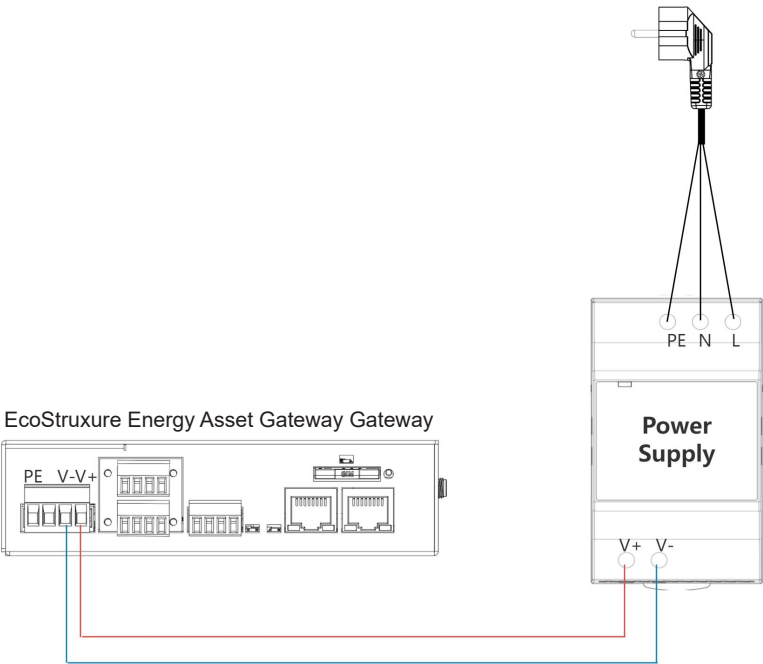
4.3 Install the power wiring

1. Connect to the switching power supply

Before installation, it is recommended to purchase the EcoStruxure Energy Storage accessory kit (CR: EPCEACACCEU1) from Schneider Electric's official channels. Take the power adapter from the accessory kit . Before wiring, you need to prepare two-core DC cables and three-core AC cables. The specifications of the power cables are shown in the following table.

Cable	Recommended cross-sectional area	Protective layer stripping length	Insulation layer stripping length
DC cable	$2\times 0.75\text{mm}^2$	80mm	11mm
AC cable	$3\times 1.5\text{mm}^2$	80mm	11mm

- Connect EcoStruxure Energy Storage Gateway power cable: Insert the connector at one end of the EcoStruxure Energy Storage Gateway power cable into EcoStruxure Energy Asset Gateway power interface, and then connect the other end to the DC output side of the switching power supply.
Note: The numbered wires should be distinguished, and the grounding wire connected to the PE busbar of the cabinet where EcoStruxure Energy Storage Gateway is installed.
- Connect the AC power cable: Connect the AC input of the switching power supply to the European standard plug (the brown wire is the L wire, the blue wire is the N wire and the yellow/green wire is the PE of the supply.)



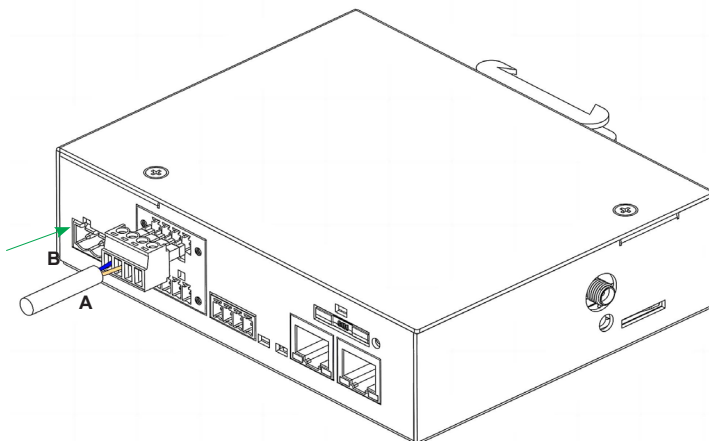
4.4 Install the 485 communication wiring

NOTICE**RISK OF SIGNAL INTERFERENCE**

- Ensure RS485+ is connected to the gateway's A terminal.
- Ensure RS485- is connected to the gateway's B terminal.

Failure to follow these instructions can result in communication failure or system operation errors.

- Prepare a twisted pair cable with a single wire cross-sectional area greater than 0.5mm^2 . The wires correspond to terminals A and B respectively.
- Locate the RS485 interface on the side of the gateway, which is marked with labeled ports "A" and "B".
- Insert the wires into the terminal block holes.
- Ensure the wires are securely inserted without loosening, then insert the terminal block into the gateway's RS485 port to complete the signal wire connection.
- Ground only one end of the cable shield. Do not ground both ends simultaneously.
- RS-485 communication mainly used for communicating with meters.



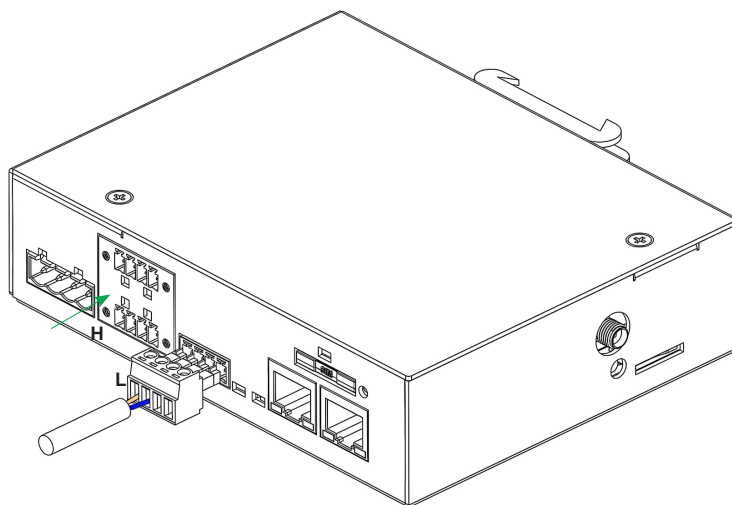
4.5 Install the CAN communication wiring

NOTICE**RISK OF SIGNAL INTERFERENCE**

- Ensure CAN+ is connected to the gateway's H terminal.
- Ensure CAN- is connected to the gateway's L terminal.

Failure to follow these instructions can result in communication failure or system operation errors.

- Prepare a twisted pair cable with a single wire cross-sectional area greater than 0.5mm^2 . The wires correspond to terminals H and L respectively.
- Locate the CAN interface on the side of the gateway, which is marked with labeled ports "H" and "L".
- Insert the wires into the terminal block holes.
- Ensure the wires are securely inserted without loosening, then insert the terminal block into the gateway's CAN port to complete the signal wire connection.
- Ground only one end of the cable shield. Do not ground both ends simultaneously.



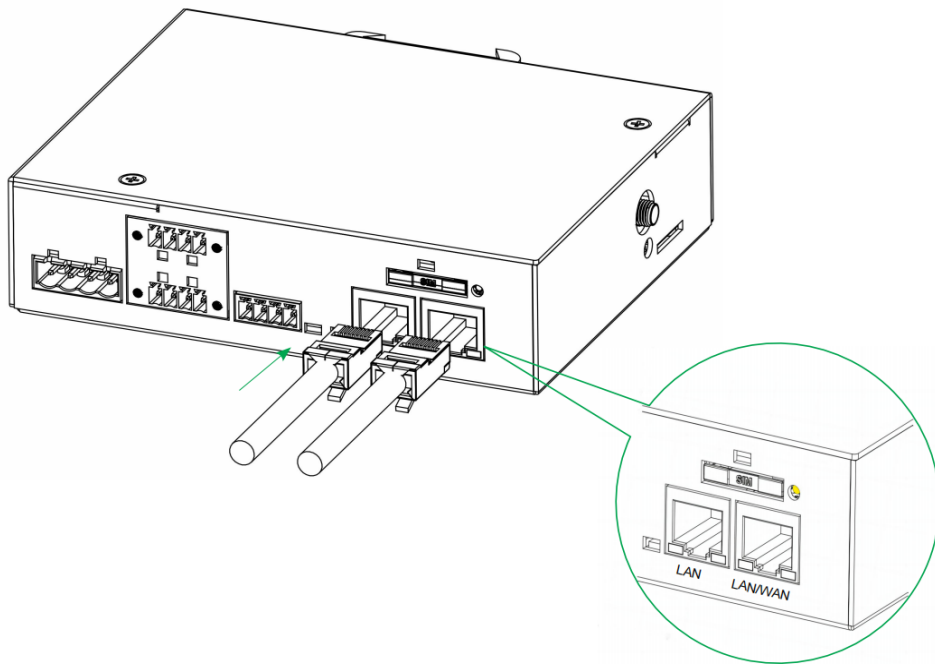
4.6 Install the Ethernet wiring

NOTICE**RISK OF SIGNAL INTERFERENCE**

- Ensure the network cable is plugged in properly.
- Ensure the network cable has a shielding layer.
- Pay attention to the distinction between port types: LAN/WAN interface is for connecting to the public network, while LAN interface is for connecting to the internal network.

Failure to follow these instructions can result in communication failure or system operation errors.

- Connect the Ethernet cable and use CAT 5E shielded network cable.
- Ethernet port typically used to communicate with network switch and commissioning web.

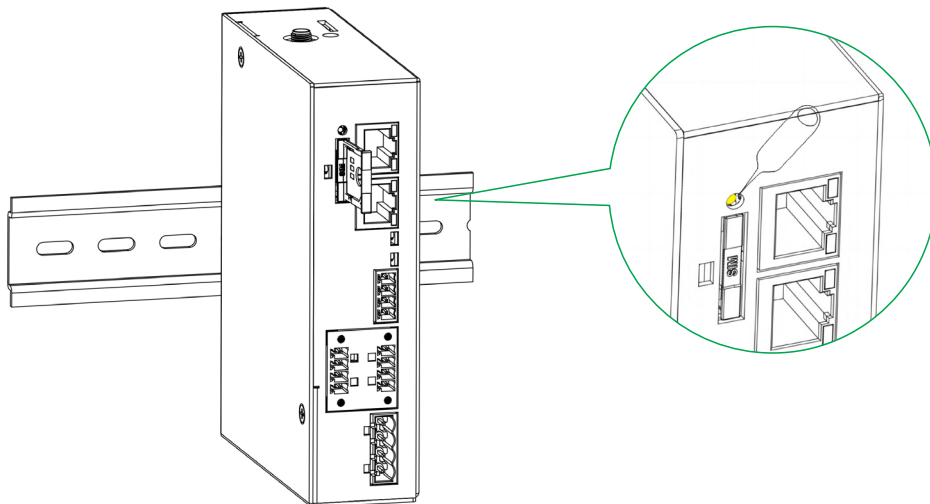


4.7 Install the SIM card and 4G antenna

1. Insert the SIM card

SIM card size: 12mm*15mm

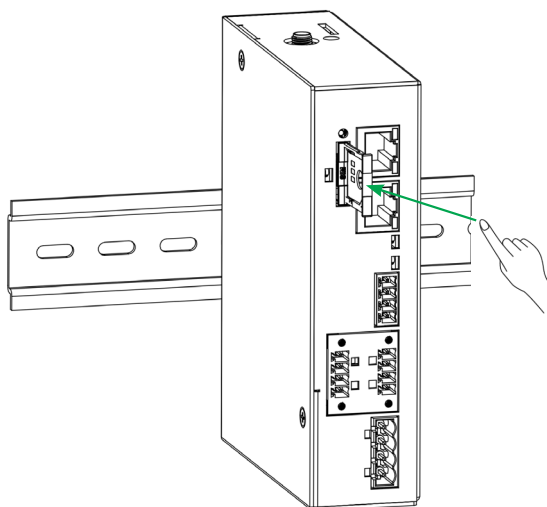
- Use the eject pin to press the yellow button on the SIM card tray slot, and the SIM card tray will pop out automatically.



- Insert the SIM card into the SIM card slot.

Note: When installing the SIM card, you can determine the installation direction of the SIM card based on the silk screen.

- Press the SIM card tray inward with your hand.



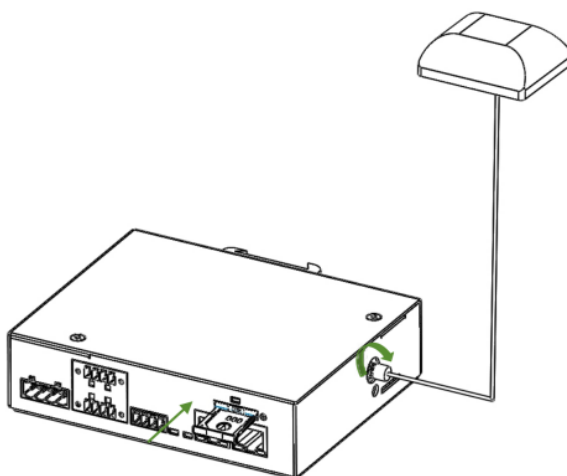
2. Install the antenna

NOTICE**RISK OF SIGNAL INTERFERENCE**

- Avoid installing the antenna in a location where it may be subject to strong physical shock or vibration.
- Ensure that the installation location is far away from high temperature heat sources (such as engines, radiators, heating elements) to avoid exceeding the operating temperature range of the antenna.
- Avoid installing in a humid, dusty environment or an environment with corrosive gas or liquid splashing.
- Avoid excessive bending, squeezing or stretching of the antenna cable. The bending radius should be 5-10 times the cable diameter.
- Try to stay away from known strong interference sources, such as high-power radio transmitters, radars, frequency converters, high-voltage power lines, arc equipment, etc.
- Avoid placing antennas of different systems (especially those with similar operating frequency bands) in parallel or too close to each other to prevent mutual interference (insufficient isolation).
- Ensure that the antenna is installed in a location where it is not likely to be accidentally touched by personnel (especially near rotating equipment) to prevent injury or damage to the antenna.
- Comply with all relevant electrical safety codes.

Failure to follow these instructions can result in communication failure or system operation errors.

Screw the end with the nut of the prepared antenna clockwise onto the corresponding antenna port of the EcoStruxure Energy Storage Gateway.



Note:

- For effective horizontal coverage, the antenna needs to be installed vertically (perpendicular to the ground). Avoid horizontal placement.
- Place the antenna as high as possible and away from metal objects (such as device enclosures, cabinets, large metal structures, pipes, cable trays), concrete walls or other obstacles that may block or reflect the signal.
- Verify that the antenna is far away from the components inside the device that may cause interference (such as high-power power supplies, motor drivers, and high-frequency circuits).
- Leave enough space around the antenna (it is recommended to be at least 1/4 of its length), and avoid being tightly surrounded by other objects.
- If installed in the cabinet, the antenna needs to be extended outside the cabinet or installed on the top/side of the cabinet (make sure the signal is good at this position) to avoid shielding the signal by the metal cabinet.
- Verify that the antenna has a clear view of the sky and is not blocked by buildings, roofs, trees or other large objects.

5.1 Physical inspections

⚠ CAUTION

- HAZARD OF IMPROPER INSTALLATION OR EQUIPMENT DAMAGE**
- Before powering on equipment, verify that all wire size shall be in accordance with local regulation. Do not operate the gateway with damaged or substandard wiring.
 - Do not operate the EcoStructure Energy Storage Gateway if it has been damaged in any way. Do not disassemble the gateway except where noted for connecting wiring and cabling.
 - Use only the accessories that are recommended by the manufacturer.
- Failure to follow these instructions can result in equipment damage or improper operation.**



- EcoStruxure Energy Storage Gateway has been securely installed in place.
- All cables are properly connected
- Power and signal cable routing meets the requirements for low-voltage separation and complies with system wiring specifications.
- Cables are neatly bundled with uniform spacing between cable ties, proper tightness and consistent orientation.
- No excess tape, cable ties, or other debris remain on the cables. Press the SIM card tray inward with your hand.

5.2 Commission the system

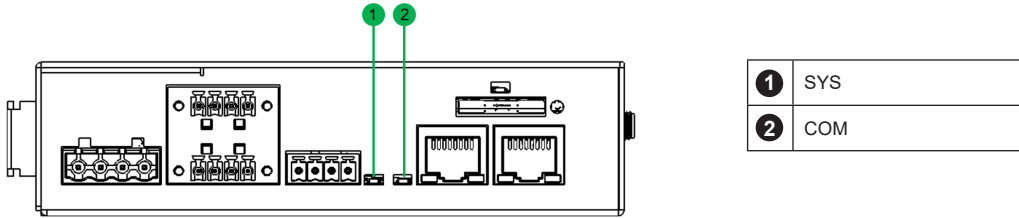
Debug the gateway, please refer to < EcoStruxure Energy Storage Gateway Webpage Commissioning Guide >.

6.1 System main functions

- Collect data from energy storage equipment(e.g., Schneider Boost Pro) and electricity meters, and upload it to both the EMS system and the cloud platform.
- Communicate with the upper-level EMS (e.g., EcoStruxure Energy Storage) to accept control commands from the upper-level EMS gateway and operate the energystorage system accordingly. EcoStruxure Energy Storage Gateway does not have any control logic on its own.
- Remote intelligent operations and maintenance.
- Supporting multi-user login of local webpage and remote configuration of system parameters.
- Remote OTA, intelligent upgrade for end user equipment.

6.2 LED Indicators

After the system is powered on, the LED Indicators display according to the gateway's status.



No.	Lighting type		Error	Meaning	Remark
	SYS	COM			
1	Red	Red	Level 1 (High)	4G communication fault or TF card authentication fault	Failure of EcoStruxure Energy Asset Gateway operation
2	Red	Green	Level 2 (Medium)	485/CAN/LAN fault	Failure of managing charging station power
3	Green	Red	Level 3 (Low)	RTC fault or other fault	No effects on operation
4	Green	Green	Normal	Normal	N/A

7.1 Startup

To turn the gateway on:
When the DC power supply is used, check that the cable from the DC power supply to the gateway is correctly connected, and then close the front stage power supply switch of the DC power supply.

7.2 Shutdown

When the DC power supply is used:

- Turn off the upstream power switch (e.g., distribution box, AC input switch) to completely cut off the input power to the DC power supply.
- Unplug the power connector terminal of the gateway. This verifies the circuit is fully de-energized.

NOTICE

RISK OF EQUIPMENT DAMAGE
Only individuals with valid certifications or documented training in EcoStruxure Energy Storage Gateway maintenance may perform troubleshooting.
Failure to follow these instructions can result in equipment damage.

- Verify that there is no strong electromagnetic interface equipment around the gateway.
- Verify that there is no heat source around the gateway.
- Wipe dirt regularly.
- Check regularly for signs of cable connections loosening.

Issue	Analysis	Solution
No power	The power port of the gateway is not connected to power supply.	Correctly connect the power supply to the gateway's power port.
	Power supply issue	Replace the power supply.
	Gateway issue	Please contact Schneider.
Cannot find device	Communication port is not connected to device, or connected incorrectly (auto, skip, reverse).	Check communication cable connection, reconnect it if incorrect, disconnected, or reversed.
	Incorrect communication parameter settings	Check communication parameter settings to verify terminal and communication address are correctly set.
	Devices that don't support auto-identification (like environment monitors, meters) weren't added manually.	Manually add these devices.
	Manually added device address doesn't match actual device address.	Check the device address settings.
	Device is not functioning properly.	Check device operation status.
Cannot communicate with Backend	Network connection between gateway and backend is down.	Check if the gateway's Ethernet port is properly connected.
	Incorrect network parameter settings.	Check if network parameters are correctly set.

⚠ CAUTION

HAZARD OF IMPROPER INSTALLATION OR EQUIPMENT DAMAGE

- This equipment must only be installed, configured, and serviced by qualified electrical personnel.
- Qualified electrical personnel must apply appropriate personal protective equipment (PPE), follow safe electrical work practices, and adhere to all applicable local and national electrical codes.
- Do not disassemble, alter the product, or modify the software code without authorization
- Disconnect all external connections to the gateway.
- Ensure the gateway cannot be accidentally re-energized during maintenance.
- Establish necessary grounding connections.

Failure to follow these instructions can result in minor injury, equipment damage or improper operation.

- Due to the influence of environmental factors such as temperature, humidity, dust, and vibration, internal components of the gateway may experience aging and wear, which can lead to potential failures within the device. Therefore, it is recommended to implement routine and regular maintenance for the gateway to verify its proper operation and extend its service life.
- All measures and methods that contribute to maintaining the gateways in optimal working condition fall under the scope of maintenance work.

9.1 Turn off the gateway

Before performing maintenance, turn off the gateway.

9.2 Routine maintenance

NOTICE

RISK OF EQUIPMENT DAMAGE

- Use only a soft cloth dampened with water and mild soap to clean the gateway.
- Do not use solvents or chemicals that are corrosive or flammable.

Failure to follow these instructions can result in equipment damage.

The recommended routine maintenance is as follows:

Inspection item	Inspection method
Working environment	Verify there are no strong electromagnetic interference devices near the gateway.
	Verify there are no heat sources near the gateway.
	Verify there are no corrosive substances near the gateway.
Hardware maintenance	Check that the power supply voltage is normal.
	Check that the wiring ground is flat.
	Check that the ground wire is properly grounded
System cleaning	Check the cleanliness of the chassis, electrical boards and components.
	Check the terminal connections for dust and contamination.
Terminal and cable connections	Check for not fully tightened screws on control terminals and tighten them with a screwdriver.
	Check for discoloration on terminal blocks or screws.
	Visually inspect the connections of device terminals and cable distribution.
Software maintenance	Log in to the web interface to check device communication status.
	Log in to the web interface to review the gateway parameter settings.
	Log in to the web interface to check the gateway software version.

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Disassembling and Decommissioning

At the end of the gateway's life, follow the instructions in this section to dispose of and recycle the gateway.

⚠ ⚠ WARNING

HAZARD OF ELECTRIC SHOCK, EXPLOSION, ARC FLASH OR FIRE
Do not dispose of the gateway in a fire. Always follow local guidelines for recycling and disposal.
Failure to follow these instructions will result in serious injury.

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Recycle



Product Disposal
Electric appliances marked with the symbol shown need to be professionally treated to recover, reuse, and recycle materials in order to reduce negative environmental impact. When the product is no longer usable, the consumer is legally obligated to ensure that it is collected separately under the local electronics recycling and treatment scheme.

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Specifications

FW Version	
EcoStruxure Energy Storage Gateway	3.7.0 Go to se.com to find the latest FW version applicable for product
OTA FW upgrade	Supported
EcoStruxure Energy Storage Gateway Product	
Dimensions (H x W x D)	137mm * 108mm * 36mm
Weight	654g
Installation method	Din-Rail
Max power dissipation	15W
Rated Power Consumption	5W
Rated voltage	24V
4G Communication	LTE-CAT4
Ethernet Interface	LAN & WAN
RS485 Interface	4 channels,isolated
CAN Interface	2 channels,isolated
Micro SD	Supported,1 Channel Capacity ≤32 GB
Operating System	Linux
Communication Protocol	Modbus RTU, Secured Modbus TCP, ProtoBuf, MQTT
Protection Grade	IP20
Operating Temperature	-35℃ ~ +65℃
EMC Level	Class A
Certifications	
Standard Compliant	EN62368-1 EN62311 EN55032, EN 55035 EN 61000-6-2, EN 61000-6-4 EN 301 489-1 V1.9.2, EN 301 489-1 V2.2.3, EN 301 489-52 V1.2.1, EN 301 489-52 V1.3.1 EN 301 511 V12.5.1, EN 301 908-1 V15.2.1, EN 301 908-2 V13.1.1, EN 301 908-13 V13.2.1 EN 18031-1:2024 RoHs, REACh

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List of the EPCEACACCEU1

Name	Manufacturer	Model	Parameter description
Switching power supply	MEAN WELL	HDR-60-24	Input: AC 85~264V Output: DC 24V,2.5A Rated power: 60W
Power plug	/	AC250V16A	Rated voltage: 250V Rated current: 16A Cable spec.: H05VV-F 3*1.5mm2 Cable length: 1.5m Tail stripping length: 200mm
EcoStruxure Energy Asset Gateway power cable	/	/	Cable spec.: UL-AWM1015 3*18AWG Cable length: 1.5m
4G antenna	South Star	3.N300.1093	Dome antenna: Frequency band: 1710-2690MHZ Cable length: 2.5m
Spare accessories	KST	E1008-LRV1-6	Cold rolled terminals: E1008-L*4, RV1-6*2