

## Product change announcement

Date : 29 – 04 – 2019  
12-12-2022

To : ATAG Nederland and ATAG Belgium  
From : ATAG Product management  
Subject : Change of ATAG Descale electronics

Dear customer,

Around week 30 (2018) the electronics of the ATAG Descale have been changed. The changes concerns the three major electronic items:

- S4797300 Controller PCB
- S4797400 Timer
- S4797500 Transformer

In case of failure of one of these items all three components have to be exchanged by one conversion kit:

- **S4981000 CONVERSION KIT ELECTRONICS WATER DESCALER**

This new spare part contain the following items:

- Controller PCB
- Timer
- Transformer
- Instruction sheet

For further information see the instruction sheet attached.

If one of these new items are broken in a Descale from week 30 (2018) and later (from software version 301) the individual spare parts can be exchanged by:

S4797310 BESTURINGSPRINT V301>  
S4797410 TIMER V301>  
S4797510 VOEDINGSTRAFO V301>

If you have any questions regarding this subject, please do not hesitate to contact us.

Kind regards,  
ATAG Verwarming Nederland B.V.

Product Management

## ATAG Descale retrofit kit

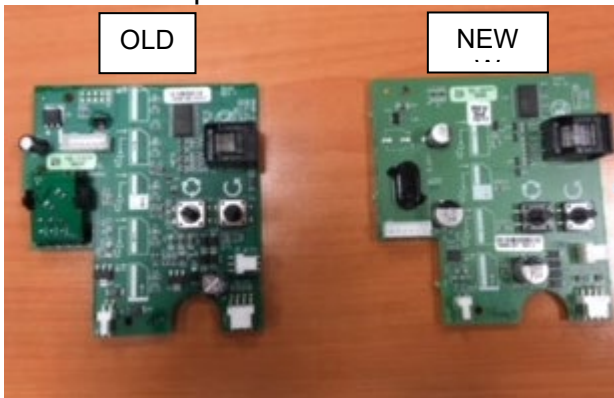
The ATAG Descale softeners are from now on built with a new pc board, have a new adaptor and remote display.

There are several ways to detect whether the unit you are servicing is old or new.

1. Check the display after having pressed on “ next & regeneration”. When other than displayed below, this would be old.



2. Check the pc board



3. Check the dc adaptor



If replacement is needed on an old version and a new pc board or remote display or adaptor is necessary, **a complete retrofit kit must be installed**. Old individual versions of the pc board, remote display nor adaptor aren't available any longer. The retrofit kit will consist of the new adaptor, the new pc board and the remote display.

If one of these new items are broken in a Descale from week 30 (2018) and later (from software version 301) the individual spare parts can be exchanged by:

S4797310 BESTURINGSPRINT V301>

S4797410 TIMER V301>

S4797510 VOEDINGSTRAFO V301>