

# Hotel Supervision Software

## 1 LIST OF CATALOGUE REFERENCES:

3544SW

## 2 ATTENTION



- The software is designed to manage up to **20 rooms**.



- To ensure compatibility and optimal performance, it is necessary to upgrade system components according to the following table:

Software / Firmware	Required Version
Hotel Supervision Suite	2.7.18 or higher
MyHotel_Suite	5.1.30 or higher
MH201 Firmware	3.6.44 or higher



### NOTE:

- If you replace any MH201 with a new MH201 running Firmware version 3.5.X or higher, you must update all remaining MH201 units in the installation
- All MH201 devices within the same installation must run **aligned firmware versions**.
- It is strongly recommended to always update all devices to the **latest available firmware version**.
- All software installations on PCs must also be **kept aligned to the same version**.



- To use the Supervision Software, you need to purchase the cards containing the unlocking codes.



- The Admin password to enter the first time the software is started is “**admin**”
- The Staff has no password, but the admin can set it.

### 3 MINIMUM PC REQUIREMENTS

#### 3.1 SUPERVISION SERVER

Requirement	Description
Operating System	Windows 10 ( <i>end of support</i> ) or Windows 11 (recommended)
Architecture	64bit
.Net framework	4.8 or higher
Processor	Equivalent to Intel Core i5 or higher
RAM	8 GB
Hard Disk	2 GB free
Display	1920 x 1080 or higher

#### 3.2 SUPERVISION

Requirement	Description
Operating System	Windows 10 ( <i>end of support</i> ) or Windows 11 (recommended)
Architecture	64bit
.Net framework	4.8 or higher
Processor	Equivalent to Intel Core i3 or higher
RAM	8 GB
Hard Disk	2 GB free
Display	1920 x 1080 or higher

Please note that Windows 10 is no longer supported.

For improved security, compatibility, and long-term stability, the use of **Windows 11 is strongly recommended**.

Additionally, operating system updates (including drivers and system updates) may affect software compatibility. It is therefore recommended to test the system after major updates.