

S711 Connect Mobile App Quickstart Guide



EATON

Powering Business Worldwide

All brand and product names are trademarks or registered trademarks of their respective owners.

Service

For service and support, please contact your local sales organization.

Contact data: [Eaton.com/contacts](https://www.eaton.com/contacts)

For customers in US/Canada contact:

EatonCare Customer Support Center

Call the EatonCare Support Center if you need assistance with placing an order, stock availability or proof of shipment, expediting an existing order, emergency shipments, product price information, returns other than warranty returns, and information on local distributors or sales offices.

Voice: 877-ETN-CARE (386-2273) (8:00 a.m. – 6:00 p.m. EST)

After-hours emergency: 800-543-7038 (6:00 p.m. – 8:00 a. m. EST)

Original Operating Instructions

The English-language edition of this document is the original operating manual.

1. 2026 edition, publication date 05/26

© 2026 by Eaton Industries GmbH, 53105 Bonn

All rights, including those for translation, reserved.

No part of this manual may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, micro-filming, recording or otherwise, without the prior written permission of Eaton Industries GmbH, Bonn.

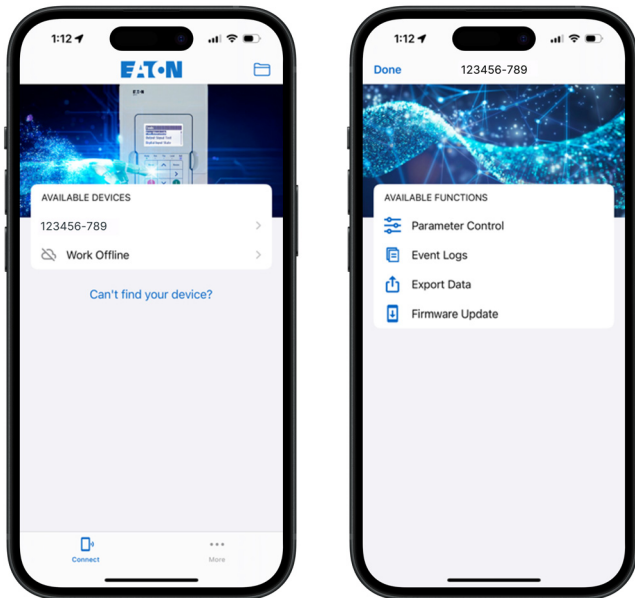
Subject to alteration.

Content

1	Connect to your S711 Soft Starter	2
2	Edit Parameters on a Connected S711 Starter	2
3	View Event Logs.....	3
4	Export Data	3
5	Firmware Update.....	4
6	Additional Tools and Documents	4

1 Connect to your S711 Soft Starter

1 Connect to your S711 Soft Starter

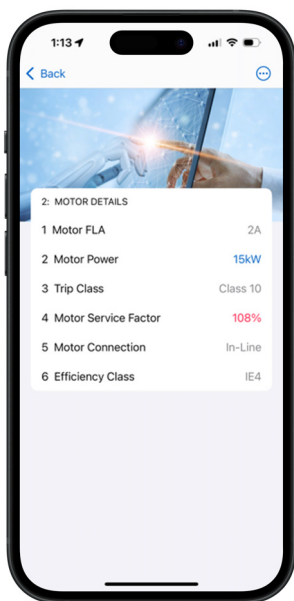


Enable Bluetooth on your S711 starter by navigating to the **Tools** menu via the user interface keypad, then select **Pair Bluetooth**. In the S711 Connect mobile app, navigate to the **Connect** tab and select your S711 soft starter (named according to its serial number) when it appears.

Alternatively, you can edit an exported S711 configuration file by selecting **Work Offline** and selecting the file from your device.



2 Edit Parameters on a Connected S711 Starter



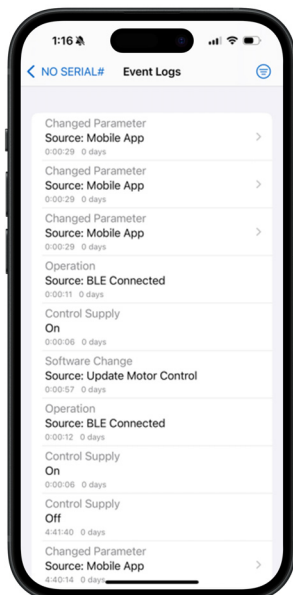
Use the **Parameter Control** function to adjust parameters on your S711 soft starter via Bluetooth using quick and easy touch interfaces, editing as many parameters as you like before committing the changes to the connected starter all at once.

Uncommitted changes are shown with a **magenta highlight**, while saved parameter settings that are different from the default are **shown in blue**.

When you're ready to save uncommitted changes, click the **⋮** icon in the top right of the screen, then select **Save to Starter**.

The **⋮** icon also provides the option to **export** the currently saved settings to a sharable configuration file, **import** a configuration file from your device, or **load default values** for all parameters.

3 View Event Logs

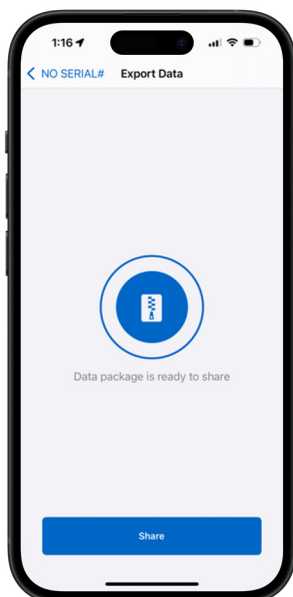


Use the **Event Logs** feature to retrieve and view all the event logs from the connected S711 starter.

Events with additional available data are shown with a  icon. Tap the event to view additional data.

To filter events by type, open the menu by clicking in the top right of the screen, and select the event types you want to display. To remove existing filters, open the filter menu and select **All Events**.

4 Export Data

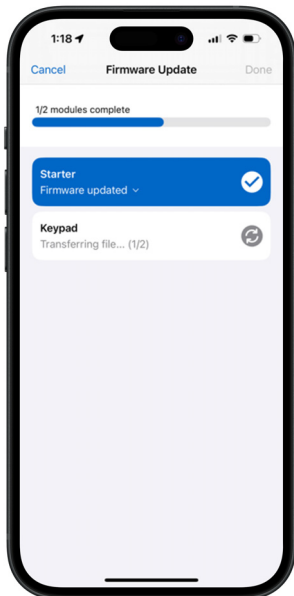


To export all available data from your S711 Soft Starter, use the **Export Data** function. Read and accept the data export terms & conditions. The S711 Connect app will prepare an archive containing the parameter configuration, all event log data, hardware and software information, and lifetime operational statistics.

Once the archive is ready, you can send or share the data via your preferred email client, messaging or file transfer service, or save it to your device using a compatible file manager.

5 Firmware Update

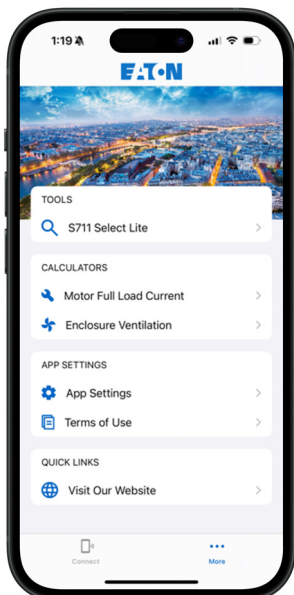
5 Firmware Update



Install the latest available firmware for your S711 Soft Starter over-the-air using the S711 Connect app. To check for updates, ensure you have an available network connection on your mobile device, then connect to your S711 Starter and select **Firmware Update**.

For applications where a network connection may not be available, S711 firmware files can be pre-downloaded to your device. To pre-download a firmware file, navigate to the device search screen of the **Connect** tab, and tap the  icon in the top right of the screen to open the firmware file manager. A list of available files will be displayed, including files already stored on your device (indicated by a  icon) and files available for download via the cloud (indicated by an  icon). To download a file from the cloud to your device, tap the  icon. To perform a firmware update offline, simply connect to your S711 Soft Starter and select the **Firmware Update** function. The S711 Connect app will perform an update using the most up-to-date compatible files available locally on your device.

6 Additional Tools and Documents



The S711 Connect app offers a number of additional tools for your convenience. Navigate to the **More** tab to find S711 Select Lite - a quick and easy S711 model selection tool and more.



For more information, S711 Soft Starter Manual (MN039003EN) and S711 Communication Manual (MN039004EN) can be found online at eaton.com/s711 as well as eaton.com/documentation.

Eaton is an intelligent power management company dedicated to protecting the environment and improving the quality of life for people everywhere. We make products for the data center, utility, industrial, commercial and institutional, machine building, residential, aerospace and mobility markets. We are guided by our commitment to do business right, to operate sustainably and to help our customers manage power | today and well into the future. By capitalizing on the global growth trends of electrification and digitalization, we're helping to solve the world's most urgent power management challenges and building a more sustainable society for people today and generations to come.

Founded in 1911, Eaton has continuously evolved to meet the changing and expanding needs of our stakeholders. With revenues of \$27.4 billion in 2025, the company serves customers in 180 countries. For more information, visit [Eaton.com](https://eaton.com). Follow us on [LinkedIn](#).