

DATA ACT (EU REGULATION 2023/2854), 07.08.2025

# Information notice on my ABB KNX APP-Control Server/ VoiceControl

If you are interested in purchasing, renting or leasing an ABB Connected Product this information notice (“**Notice**”) provides you with information according to the Data Act (EU Regulation 2023/2854)<sup>1</sup>. All terms in this Notice shall have the same meaning as in the Data Act. Should you require additional information beyond what is provided in this Notice, please do not hesitate to contact us at ABB Asea Brown Boveri Ltd Switzerland, or per email [eu-data-act@abb.com](mailto:eu-data-act@abb.com)

## 1. Details on the Connected Product and Product Data

When ABB provides you for the KNX APP-Control Server or Busch-VoiceControl, ABB obtains or may obtain Product Data from the KNX APP-Control Server or Voice Control.

<b>Connected Product</b>	KNX APP-Control Server CT/S2.1 Busch-VoiceControl VCO/S150.2
<b>Nature of Product Data ABB obtains</b>	See table 1 for all information the device may obtain and store
<b>Format of Product Data ABB obtains</b>	N/A all data is only stored and processed for and by the customer (end user), not for ABB
<b>Estimated volume of Product Data ABB obtains</b>	N/A
<b>Collection frequency of Product Data ABB obtains</b>	N/A
<b>Information on how to access and retrieve Product Data ABB obtains</b>	Via ABB Privacy Portal
<b>Storage place of Product Data ABB obtains</b>	On device and cloud

<sup>1</sup> Regulation (EU) 2023/2854 of the European Parliament and of the Council on harmonized rules on fair access to and use of data (Data Act) those terms shall have the same meaning as in that Union legislation.

<b>Intended duration of retention of Product Data ABB obtains</b>	<p>We process and store your personal data as long as this is necessary for the aforementioned processing purposes, unless you object to the use of your personal data, providing there is a legitimate interest forming the legal basis for its processing (Art. 6 (1) (f) GDPR), or until you withdraw your consent that was granted according to Art. 6 (1) (a) GDPR (Art. 7 (2) (3) of the German Act against Unfair Competition (UWG))</p> <p>In relation to the processing purposes mentioned in this data protection information, we process and store your personal data as long as this is necessary to provide you with the portal services and software solutions and consequently to fulfil our contractual and legal obligations with respect to the terms of use agreed upon between you and us, and other contracts relating to the services of the myBuildings portal and myBuildings apps as well as building automation products. In the above sections on data processing, we have given you additional information on the duration of the particular data processing</p> <p>Your personal data will be deleted as soon as the purposes of processing described above no longer apply. Beyond the achievement of this purpose, your personal data can nevertheless be stored as far as we are obliged to do so due to associated legal regulations. In this case, the processing of your personal data is restricted, and it will be deleted after the respective legal obligation (e.g. commercial and tax storage obligations) has ceased to apply or has been fulfilled</p>
<b>How ABB uses Product Data</b>	Data is used to provide the functionality of the solution
<b>How ABB discloses Product Data</b>	The connected products covered in this document communicate with other products via standardized building automation standards, such as KNX, BACnet, OCPP, Modbus. The data processed depends on the concrete installation
<b>Are trade secrets contained in the data accessible from the Connected Product?</b>	No

## 2. Information regarding the Remote commissioning, remote maintenance and remote control Related Service provided by ABB

When ABB provides you with a remote commissioning, remote maintenance and remote-control service via the KNX APP-Control Server CT/S2.1, Related Service Data will be generated when you use the Related Service.

<b>Related Service</b>	Remote commissioning, remote maintenance and remote control
<b>Data Holder for Related Service Data</b>	Busch-Jaeger Elektro GmbH (ABB AG Mannheim)
<b>Information on other data processing entities</b>	See table 2
<b>Information on how to access and retrieve Related Service Data</b>	Access to the data is not possible directly. If data is requested / required, please send an enquiry to <a href="mailto:eu-data-act@abb.com">eu-data-act@abb.com</a>
<b>Information on how to request sharing of Related Service Data with a third party</b>	The request how to share related serviced data with a third party is not directly possible. Please send a request to <a href="mailto:eu-data-act@abb.com">eu-data-act@abb.com</a>
<b>Nature of Related Service Data</b>	See table 1
<b>Estimated volume of Related Service Data</b>	N/A
<b>Storage place of Related Service Data</b>	ABB myBuildings platform (Microsoft Azure Infrastructure)

<b>Intended duration of retention of Related Service Data</b>	For the time of active service use
<b>How ABB intends to use Related Service Data</b>	Data is only disclosed to the user, not used by ABB or its partners. The data is only used to provide the functions and services associated with the product
<b>How ABB intends to disclose Related Service Data</b>	N/A
<b>Are trade secrets contained in the data generated during the provision of the Related Service?</b>	No
<b>Intended duration of provision of Related Service</b>	N/A

### 3. Information regarding the Remote access for voice control for Alexa or Google Home Related Service provided by ABB

When ABB provides you with remote access for voice control via the Busch-VoiceControl VCO/S150.2, Related Service Data will be generated when you use the Related Service.

<b>Related Service</b>	Remote access for voice control for Alexa or Google Home
<b>Data Holder for Related Service Data</b>	N/A – no data is stored for this service
<b>Information on other data processing entities</b>	Amazon (voice control) Google Home (voice control)
<b>Information on how to access and retrieve Related Service Data</b>	No related service data are available at ABB. Please send request to third party service provide like Amazon, Google.
<b>Information on how to request sharing of Related Service Data with a third party</b>	No related service data are available on ABB side. Data is only processed to third party to ensure the 3rd party service functionality.
<b>Nature of Related Service Data</b>	N/A
<b>Estimated volume of Related Service Data</b>	N/A
<b>Storage place of Related Service Data</b>	N/A
<b>Intended duration of retention of Related Service Data</b>	N/A
<b>How ABB intends to use Related Service Data</b>	N/A
<b>How ABB intends to disclose Related Service Data</b>	N/A
<b>Are trade secrets contained in the data generated during the provision of the Related Service?</b>	No
<b>Intended duration of provision of Related Service</b>	N/A

**Table 1: Data processed when you use the on-top services offered by myBuildings/ myBusch-Jae-ger platform**

Category	Subject
Account	<ul style="list-style-type: none"> <li>• IP address of the device establishing the connection to the portal,</li> <li>• Date and time of connection establishment and logon,</li> <li>• Language and version of the browser software used</li> <li>• Indication of the customer group (end customer or business customer),</li> <li>• Contact details (first and last name, valid e-mail address, country),</li> <li>• User name and password.</li> </ul>
System connection	<ul style="list-style-type: none"> <li>• Date and time of connection establishment and logon,</li> <li>• Date and time of the logon.</li> <li>• Configuration data and other device data that you have configured in your user account (e.g. serial number, controller specifications, software versions of the individual components),</li> <li>• Status data of the building security systems (e.g. sensor readings, system time, timer program information, status/error messages of the devices),</li> <li>• Notification settings,</li> <li>• Any user-defined names of the main location and rooms</li> <li>• Location data (e.g. to retrieve weather and time information)</li> <li>• The lock code of your keypad, if it has one and if there is a keypad connected,</li> <li>• Still image and video recordings ("external station snapshots") of a camera mounted by the user in or on the building (when using the ABB/Busch Welcome or Welcome IP door communication system),</li> <li>• History data of the building security systems,</li> <li>• Usage data (e.g. frequency of use, registered crashes, hardware/software errors).</li> <li>• Notifications</li> <li>• Time of sending,</li> <li>• Status of sending,</li> <li>• Push API key,</li> <li>• Number of sent SMS or push messages,</li> <li>• Recipient (mobile phone number or e-mail address),</li> <li>• Content of the message.</li> <li>• OAuth token,</li> <li>• Serial number/ID of the devices/programs/system variables to be controlled,</li> <li>• Datapoints of the devices,</li> <li>• Names of the devices/programs/system variables,</li> <li>• Status of the devices/system variables.</li> <li>• Name and first name,</li> <li>• E-mail address,</li> <li>• Serial number/ID of the devices/programs/system variables to be controlled,</li> <li>• Datapoints of the devices,</li> <li>• Names of the devices/programs/system variables,</li> <li>• Status of the devices/system variables,</li> <li>• Firmware,</li> <li>• Apps (e.g. remote access, Amazon Alexa, Home Appliances)</li> <li>• Enabling of remote maintenance for access to the customer system</li> <li>• Device class,</li> </ul>

	<ul style="list-style-type: none"> <li>• Firmware version,</li> <li>• Version of the operating software,</li> <li>• Memory capacity utilisation,</li> <li>• CPU capacity utilisation,</li> <li>• Error data (referred to as logfiles).</li> <li>• Type and number of linked systems (e.g. Philips Hue, Sonos)</li> <li>• Type and number of linked mobile devices</li> <li>• Set national language</li> <li>• Installation location (country)</li> <li>• Device settings (parameters)</li> <li>• Access data to the user account,</li> <li>• Configuration data and other device data that you have configured in your user account (e.g. serial number, controller specifications, software versions of the individual components),</li> <li>• Status data of the free@home systems (e.g. sensor readings, system time, timer program information, status/error messages of the devices),</li> <li>• Notification settings,</li> <li>• Any user-defined names of the main location and rooms</li> <li>• Location data (e.g. to retrieve the location of a device or weather information, or to detect arrival),</li> <li>• The lock code of your keypad, if it has one and if there is a keypad connected,</li> <li>• Still image recordings ("external station snapshots") of a camera mounted by the user in or on the building (when using the ABB/Busch Welcome door communication system),</li> <li>• History data of the building control system,</li> <li>• Usage data (e.g. frequency of use, registered crashes, hardware/software errors, operating hours).</li> </ul>
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**Table 2: Data processing partners, purpose and personal data protection safeguards**

Recipient name	Recipient location	Purpose	Safeguards in place to protect your personal data
Q:marketing AG	Düsseldorfer Straße 193 45481 Mülheim an der Ruhr Germany	Provides and develops functions and components of the portals	<ul style="list-style-type: none"> <li>• Data processing agreement according to Art. 28 (3) GDPR in place</li> <li>• Recipients' location is in the EU and the GDPR applies</li> </ul>
Devision Ltd.	80A Aleksandar Malinov, 6th floor 1715 Sofia Bulgaria	Provides and develops functions and components of the portals	<ul style="list-style-type: none"> <li>• Data processing agreement according to Art. 28 (3) GDPR in place</li> <li>• Recipients' location is in the EU and the GDPR applies</li> </ul>
Gonicus GmbH	Möhnestraße 55 59755 Arnsberg Germany	Application service provider for core portal components	<ul style="list-style-type: none"> <li>• Data processing agreement according to Art. 28 (3) GDPR in place</li> <li>• Recipients' location is in the EU and the GDPR applies</li> </ul>

Xxter B.V.	WG-plein 459 1054 SH Amsterdam Netherlands	Application service provider for Busch- Controltouch, Busch- Voicecontrol	<ul style="list-style-type: none"> <li>• Data processing agreement according to Art. 28 (3) GDPR in place</li> <li>• Recipients' location is in the EU and the GDPR applies</li> </ul>
Microsoft Corporation	One Microsoft Way Redmond WA 98052-6399 USA	Infrastructure provider for key portal components, Microsoft Azure infrastructure	<ul style="list-style-type: none"> <li>• Data processing agreement according to Art. 28 (3) GDPR in place</li> <li>• Standard Model Clauses agreed with the Recipient</li> <li>• Recipient is party to the Privacy Shield</li> </ul>
Infosys Limited	Opernturm Bockenheimer Landstraße 2-4 60306 Frankfurt am Main Germany	Application service provider for Tacteo configurator	<ul style="list-style-type: none"> <li>• Data processing agreement according to Art. 28 (3) GDPR in place</li> <li>• Recipients' location is in the EU and the GDPR applies</li> </ul>
BS PAYONE GmbH	Lyoner Straße 9 60528 Frankfurt am Main Germany	Payment service provider for portal Check-out application	<ul style="list-style-type: none"> <li>• Data processing agreement according to Art. 28 (3) GDPR in place</li> <li>• Recipients' location is in the EU and the GDPR applies</li> </ul>

Each EU Member State has designated one or more competent authorities responsible for applying and enforcing the Data Act. The list of these authorities will be available in a public registry, which will be published on the EU Commission's homepage

Without prejudice to any other administrative or judicial remedy, you may lodge a complaint with the relevant competent authority in the EU Member State of your habitual residence, place of work or establishment if you consider that your rights under the Data Act have been infringed.