

# User- and installer manual

# METROAIR L

Air-water heat pump



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# 1 Important information

## System solution

METROAIR L is intended for installation with indoor module (SHK or Hydrobox) for a complete system solution.

## Safety information

This manual describes installation and service procedures for implementation by specialists.

The manual must be left with the customer.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. The product is intended for use by experts or trained users in shops, hotels, light industry, farming and similar environments.

Children must be instructed/supervised to ensure that they do not play with the appliance.

Do not allow children to clean or maintain the appliance unsupervised.

Rights to make any design or technical modifications are reserved.

## Symbols



#### NOTE

This symbol indicates danger to person or machine .



#### Caution

This symbol indicates important information about what you should consider when installing or servicing the installation.



#### TIP

This symbol indicates tips on how to facilitate using the product.

## Marking

**CE** The CE mark is obligatory for most products sold in the EU, regardless of where they are made.

**IP21** Classification of enclosure of electro-technical equipment.



Danger to person or machine.



Read the User Manual.

## Safety precautions

#### **CAUTION**

Install the system in full accordance with this installation manual. Incorrect installation can cause bursts, personal injury, water leaks, refrigerant leaks, electric shocks and fire.

Pay attention to the measurement values before working on the cooling system, especially when servicing in small rooms, so that the limit for the refrigerant's concentration is not exceeded. Consult an expert to interpret the measurement values. If the refrigerant concentration exceeds the limit, there may be a shortage of oxygen in the event of any leak, which can cause serious injury.

Use original accessories and the stated components for the installation.

If parts other than those stated by us are used, water leaks, electric shocks, fire and personal injury may occur as the unit may not work properly.

### Ventilate the working area well – refrigerant leakage may occur during service work.

If the refrigerant comes into contact with naked flames, poisonous gas is created.

#### Install the unit in a location with good support.

Unsuitable installation locations can cause the unit to fall and cause material damage and personal injury. Installation without sufficient support can also cause vibrations and noise.

## Ensure that the unit is stable when installed, so that it can withstand earthquakes and strong winds.

Unsuitable installation locations can cause the unit to fall and cause material damage and personal injury.

## The electrical installation must be carried out by a qualified electrician and the system must be connected as a separate circuit.

Power supply with insufficient capacity and incorrect function can cause electric shocks and fire.

# Use the stated cables for the electrical connection, tighten the cables securely in the terminal blocks and relieve the wiring correctly to prevent overloading the terminal blocks.

Loose connections or cable mountings can cause abnormal heat production or fire.

## Check, after completed installation or service, that no refrigerant leaks from the system in gas form.

If refrigerant gas leaks into the house and comes into contact with an aerotemp, an oven or other hot surface, poisonous gases are produced.

### Switch off the compressor before opening/breaching the refrigerant circuit.

If the refrigerant circuit is breached /opened whilst the compressor is running, air can enter the process circuit. This can cause unusually high pressure in the process circuit, which can cause bursts and personal injury.

### Switch off the power supply in the event of a service or inspection.

If the power supply is not shut off, there is a risk of electric shocks and damage due to the rotating fan.

#### Do not run the unit with removed panels or protection.

Touching rotating equipment, hot surfaces or high voltage parts can cause personal injury due to entrapment, burns or electric shocks.

#### Cut the power before starting electrical work.

Failure to cut the power can cause electric shocks, damage and incorrect function of the equipment.

#### CARE

#### Carry out the electrical installation with care.

Do not connect the ground lead to the gas line, water line, lightning conductor or telephone line's ground lead. Incorrect grounding can cause unit faults such as electric shocks due to short-circuiting.

#### Use main switch with sufficient breaking capacity.

If the switch does not have sufficient breaking capacity, malfunctions and fire can occur.

### Always use a fuse with the correct rating in the locations where fuses are to be used.

Connecting the unit with copper wire or other metal thread can cause unit breakdown and fire.

## Cables must be routed so that they are not damaged by metal edges or trapped by panels.

Incorrect installation can cause electric shocks, heat generation and fire.

### Do not install the unit in close proximity to locations where leakage of combustible gases can occur.

If leaking gases collect around the unit, fire may occur.

# Do not install the unit where corrosive gas (for example nitrous fumes) or combustible gas or steam (for example thinner and petroleum gases) can build up or collect, or where volatile combustible substances are handled.

Corrosive gas can cause corrosion to the heat exchanger, breaks in plastic parts etc. and combustible gas or steam can cause fire.

### Do not use the unit where water splashes may occur, for example in laundries.

The indoor section is not waterproof and electric shocks and fire can therefore occur.

## Do not use the unit for specialist purposes such as for storing food, cooling precision instruments, freeze-conservation of animals, plants or art.

This can damage the items.

### Do not install and use the system close to equipment that generates electromagnetic fields or high frequency harmonics.

Equipment such as inverters, standby sets, medical high frequency equipment and telecommunications equipment can affect the unit and cause malfunctions and breakdowns. The unit can also affect medical equipment and telecommunications equipment, so that it functions incorrectly or not at all.

#### Do not install the outdoor unit in the locations stated below.

- Locations where leakage of combustible gas can occur.
- Locations where carbon fibre, metal powder or other powder that can enter the air.
- Locations where substances that can affect the unit, for example, sulphide gas, chlorine, acid or alkaline substances can occur.
- Locations with direct exposure to oil mist or steam.
- Vehicles and ships.
- Locations where machines that generate high frequency harmonics are used.
- Locations where cosmetic or special sprays are often used.
- Locations that can be subjected to direct salty atmospheres. In this case, the outdoor unit must be protected against direct intakes of salty air
- Locations where large amounts of snow occur.
- Locations where the system is exposed to chimney smoke.

## If the bottom frame of the outdoor section is corroded, or in any other way damaged, due to long periods of operation, it must not be used.

Using an old and damaged frame can cause the unit to fall and cause personal injury.

### If soldering near the unit, ensure that solder residue does not damage the drip tray.

If solder residue enters the unit during soldering, small holes can appear in the tray resulting in water leakage. To prevent damage, keep the indoor unit in its packing or cover it.

## Do not allow the drainage pipe to exit into channels where poisonous gases, containing sulphides for example, can occur.

If the pipe exits into such a channel, any poisonous gases will flow into the room and seriously affect the user's health and safety.

### Insulate the unit's connection pipes so that the ambient air moisture does not condense on them.

Insufficient insulation can cause condensation, which can lead to moisture damage on the roof, floor, furniture and valuable personal property.

## Do not install the outdoor unit in a location where insects and small animals can inhabit.

Insects and small animals can enter the electronic parts and cause damage and fire. Instruct the user to keep the surrounding equipment clean

#### Take care when carrying the unit by hand.

If the unit weights more than 20 kg, it must be carried by two people. Wear safety gloves to minimise the risk of cuts.

#### Dispose of any packaging material correctly.

Any remaining packaging material can cause personal injury as it may contain nails and wood.

#### Do not touch any buttons with wet hands.

This can cause electric shocks.

## Do not touch any refrigerant pipes with your hands when the system is in operation.

During operation the pipes become extremely hot or extremely cold, depending on the method of operation. This can cause burn injuries or frost injuries.

### Do not shut off the power supply immediately after operation has start.

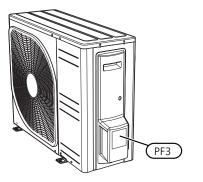
Wait at least 5 minutes, otherwise there is a risk of water leakage or breakdown.

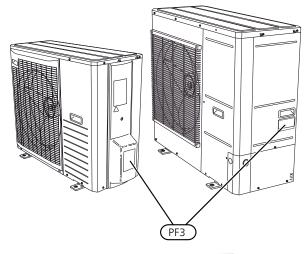
#### Do not control the system with the main switch.

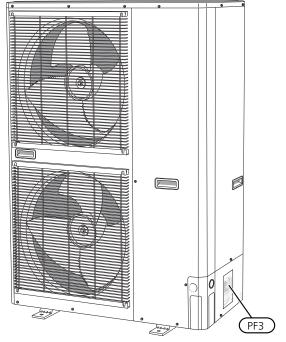
This can cause fire or water leakage. In addition, the fan can start unexpectedly, which can cause personal injury.

## Serial number

You can find the service code and the serial number (PF3) on the right-hand side of METROAIR L.









#### Caution

You need the product's service code and serial number for servicing and support.

## Recovery



Leave the disposal of the packaging to the installer who installed the product or to special waste stations.

Do not dispose of used products with normal household waste. It must be disposed of at a special waste station or dealer who provides this type of service.

Improper disposal of the product by the user results in administrative penalties in accordance with current legislation.

# Environmental information

This unit contains a fluorinated greenhouse gas that is covered by the Kyoto agreement.

The equipment contains R410A, a fluorinated greenhouse gas with a GWP value (Global Warming Potential) of 2088. Do not release R410A into the atmosphere.

# Checklist: Checks before commissioning

Refrigerant system	Notes	Checked
Pipe length		
Height difference		
Pressurization test		
Leak testing		
End pressure vacuum		
Pipe insulation		
Electrical installation	Notes	Checked
Property's main fuse		
Group fuse		
Load monitor / current sensor (Connects to indoor module / control module.)		
KVR 10		
When installing METROAIR L6 / SHK 200S-6 / Hydrobox 6kW, check that the software version of the indoor module is at least v8320.		
Cooling	Notes	Checked
Pipe system, condensation insulation		

# 2 Delivery and handling

## Transport and storage

METROAIR L must be transported and stored vertically.

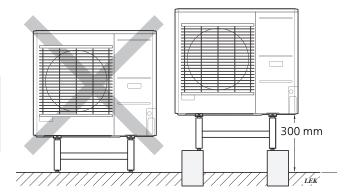


#### NOTE

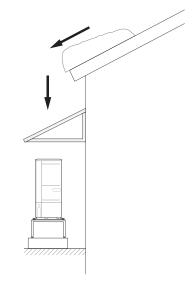
Ensure that the heat pump cannot fall over during transport.

## Assembly

- Place METROAIR L outdoors on a solid level base that can take the weight, preferably a concrete foundation.
   If concrete slabs are used they must rest on asphalt or shingle.
- The concrete foundation or slabs must be positioned so that the lower edge of the evaporator is at the level of the average local snow depth; however, a minimum of 300mm. See our stands and brackets on page 37.
- METROAIR L should not be positioned next to noise sensitive walls, for example, next to a bedroom.
- Also ensure that the placement does not inconvenience the neighbours.
- METROAIR L must not be placed so that recirculation of the outdoor air can occur. This causes lower output and impaired efficiency.
- The evaporator should be sheltered from direct wind, which negatively affects the defrosting function. Place METROAIR L protected from wind against the evaporator.
- Large amounts of condensation water, as well as melt water from defrosting, can be produced. Condensation water must be led off to a drain or similar (see page10).
- Care must be exercised so that the heat pump is not scratched during installation.



Do not place METROAIR Ldirectly on the lawn or other non-solid surface.



If there is a risk of snow slip from roof, a protective roof or cover must be erected to protect the heat pump, pipes and wiring.

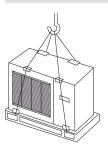
## LIFT FROM THE STREET TO THE SET UP LOCATION

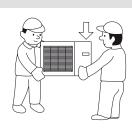
If the base allows, the simplest thing is to use a pallet truck to move the METROAIR L to the set up location.



#### NOTE

The centre of gravity is offset to one side (see print on the packaging).





If METROAIR L needs to be transported across soft ground, such as a lawn, we recommend that a crane truck is used that can lift the unit to the installation location. When METROAIR Lis lifted with a crane, the packaging must be undamaged and the load distributed with a boom, see the illustration above.

If a crane cannot be used METROAIR L can be transported using an extended sack truck. METROAIR L must be used on the side marked "heavy side" and two people are re-quired to get the METROAIR L up.

## LIFT FROM THE PALLET TO FINAL POSITIONING

Before lifting remove the packaging and the securing strap to the pallet.

Place lifting straps around each machine foot. Lifting from the pallet to the base requires four persons, one for each lifting strap.

It is not permitted to lift anything other than the machine feet.

#### **SCRAPPING**

When scrapping, the product is removed in reverse order. Lift by the bottom panel instead of a pallet!

#### CONDENSATION RUN OFF

Condensation runs out on to the ground below METRO-AIR L. To avoid damage to the house and heat pump, the condensation must be gathered and drained away.



#### NOTE

It is important to the heat pump function that condensation water is led away and that the drain for the condensation water run off is not positioned so that it can cause damage to the house.



#### NOTE

To ensure this function, the accessory KVR 10 should be used. (Not included)



#### NOTE

The electrical installation and wiring must be carried out under the supervision of an authorised electrician.



#### NOTE

Self regulating heating cables must not be connected.

- The condensation water (up to 50 litres / 24 hrs) must be routed away by a pipe to an appropriate drain, it is recommended that the shortest outdoor length possible is used.
- The section of the pipe that can be affected by frost must be heated by the heating cable to prevent freezing.
- Route the pipe downward from METROAIR L.
- The outlet of the condensation water pipe must be at a depth that is frost free or alternatively indoors (with reservation for local ordinances and regulations).
- Use a water trap for installations where air circulation may occur in the condensation water pipe.
- The insulation must be tight against the bottom of the condensation water trough.

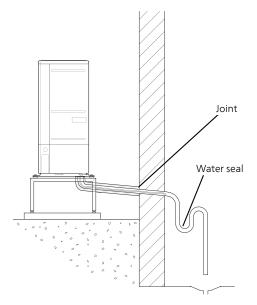
#### Drain pan heater, control

The drain pan heater is supplied with power when one of the following conditions is met:

- 1. The compressor has been in operation for at least 30 minutes after last start.
- 2. The ambient temperature is lower than 1  $^{\circ}$ C.

## Recommended alternative for leading off condensation water

#### Drain indoors



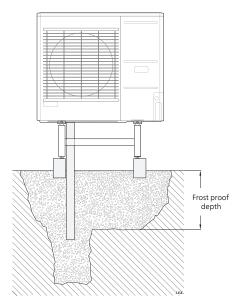
The condensation water is lead to an indoor drain (subject to local rules and regulations).

Route the pipe downward from the air/water heat pump.

The condensation water pipe must have a water seal to prevent air circulation in the pipe.

KVR 10 spliced as illustrated. Pipe routing inside house not included.

#### Stone caisson



If the house has a cellar the stone caisson must be positioned so that condensation water does not affect the house. Otherwise the stone caisson can be positioned directly under the heat pump.

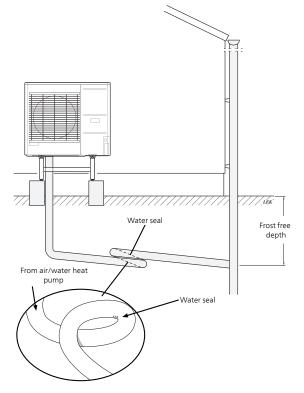
The outlet of the condensation water pipe must be at frost free depth.

#### Gutter drainage



#### NOTE

Bend the hose to create a water seal, see illustration.



- The outlet of the condensation water pipe must be at frost free depth.
- Route the pipe downward from the air/water heat pump.
- The condensation water pipe must have a water seal to prevent air circulation in the pipe.
- The installation length can be adjusted by the size of the water seal.

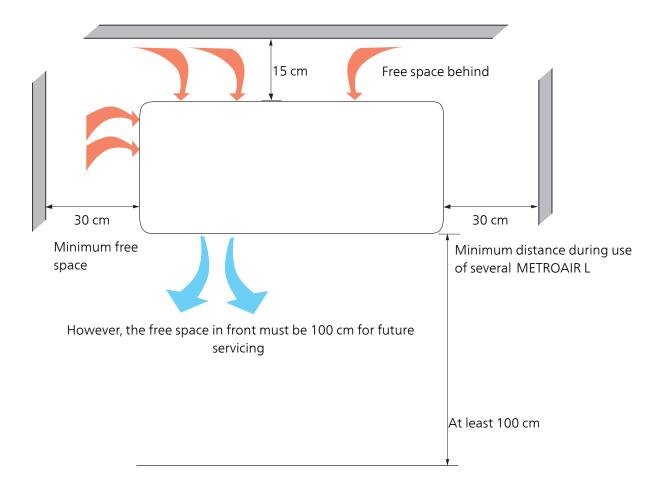


#### Caution

If none of the recommended alternatives is used good lead off of condensation water must be assured.

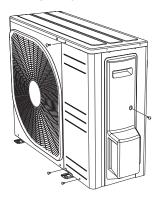
#### **INSTALLATION AREA**

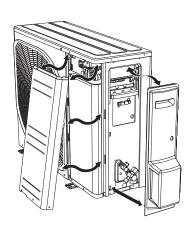
The recommended distance between METROAIR L and the house wall must be at least 15 cm. Clearance above METROAIR L should be at least 100 cm. However, free space in front must be 100 cm for future servicing.



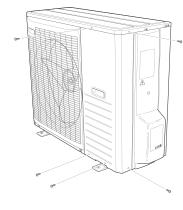
# Removing the covers

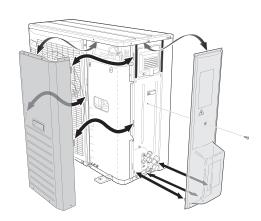
#### METROAIR L6





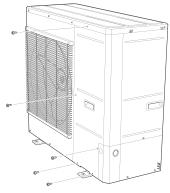
#### METROAIR L8

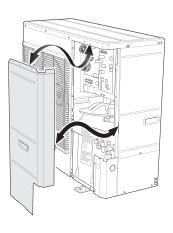






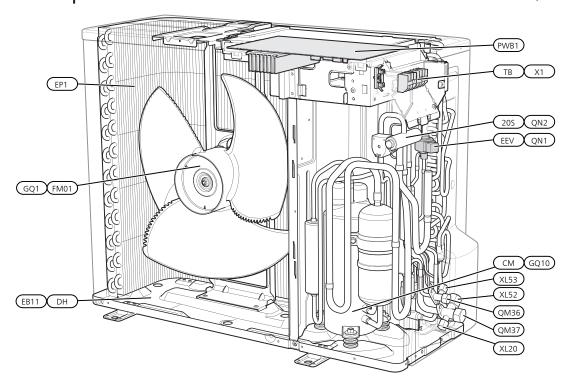
#### METROAIR L12



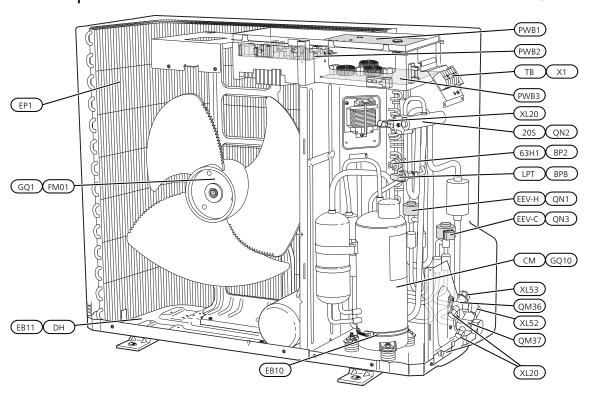


# 3 The heat pump design

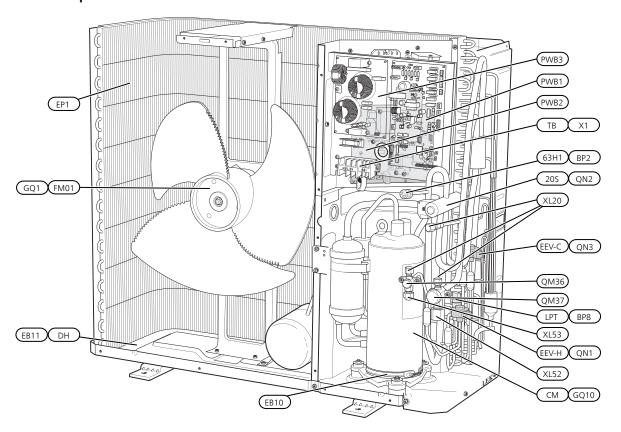
Component locations METROAIR L6 (EZ101)



# Component locations METROAIR L8 (EZ101)



# Component locations METROAIR L12 (EZ101)



# List of components METROAIR L (EZ101)

#### PIPE CONNECTIONS

QM36 Service valve, liquid side
QM37 Service valve, gas side
XL20 Connection, service
XL52 Connection, gas line
XL53 Connection, liquid line

#### SENSORS ETC.

BP2 (63H1) High pressure pressostat BP8 (LPT) Low pressure transmitter

#### **ELECTRICAL COMPONENTS**

EB11 (DH) Drain pan heater

GQ1 (FM01) Fan GQ2 (FM02) Fan

(PWB1) Control board (PWB2) Inverter board (PWB3) Filter board

X1 (TB) Terminal block, incoming supply and commu-

nication

#### **COOLING COMPONENTS**

EB10 (CH) Compressor heater

EP1 Evaporator GQ10 (CM) Compressor

QN1 (EEV-H) Expansion valve, heating

QN2(20S) 4-way valve

QN3 (EEV-C) Expansion valve, cooling

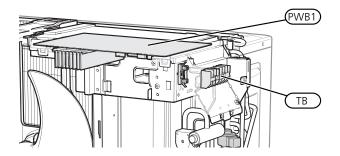
#### **MISCELLANEOUS**

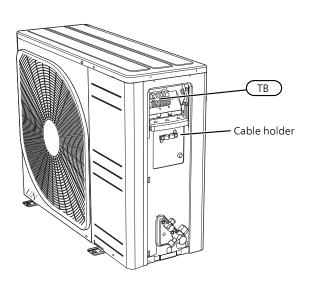
PF3 Serial number plate

Designations at component positions according to standard EN 81346-2. Designations within brackets according to the supplier's standard.

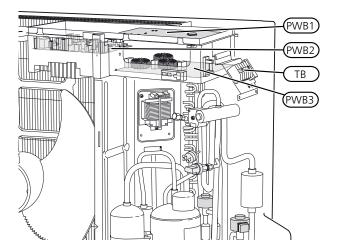
# Electrical panel

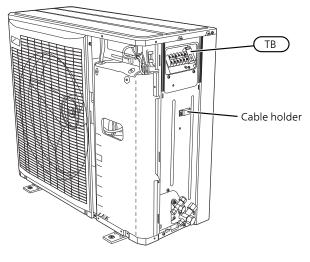
COMPONENT LOCATION METROAIR L
METROAIR L6



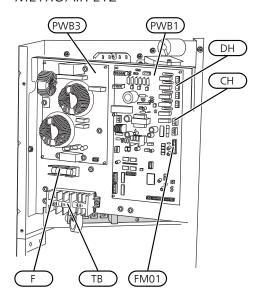


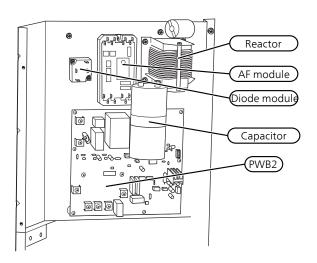
#### **METROAIR L8**





#### **METROAIR L12**





### Electrical components METROAIR L

(CH) Compressor heater (DH) Drain pan heater

F Fuse (FM01) Fan motor (PWB1) Control board (PWB2) Inverter board (PWB3) Filter board

(TB) Terminal block, incoming supply and communica-

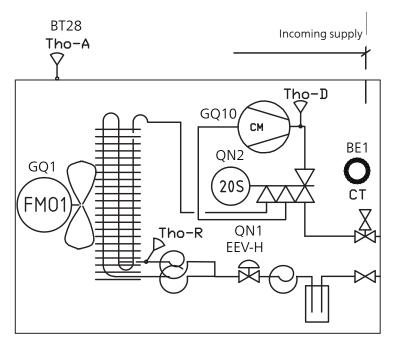
tion

Designations at component positions according to standard EN 81346-2. Designations within brackets according to the supplier's standard.

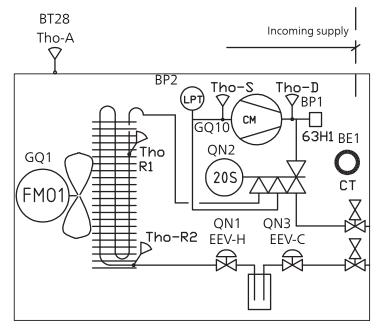
## Sensor placement

POSITIONING THE TEMPERATURE SENSOR

Outdoor module METROAIR L6



#### Outdoor module METROAIR L8-12



BE1 (CT) Current sensor
BT28 (Tho-A) Outdoor temperature
BP1 (63H1) High pressure pressostat
BP2 (LPT) Low pressure transmitter

GQ1 (FM01) Fan GQ2 (FM02) Fan

GQ10 (CM) Compressor

QN1 (EEV-H) Expansion valve, heating

QN2 (20S) 4-way valve

QN3 (EEV-C) Expansion valve, cooling

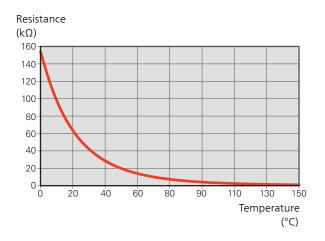
Tho-D Hot gas sensor

Tho-R1 Evaporator sensor, out
Tho-R2 Evaporator sensor, in
Tho-S Suction gas sensor

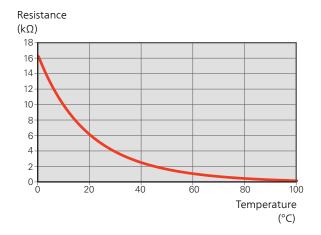
Designations at component positions according to standard EN 81346-2. Designations within brackets according to the supplier's standard.

#### DATA FOR SENSOR IN METROAIR L6

#### Tho-D

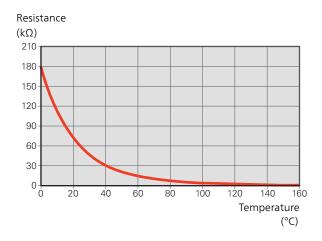


#### Tho-A, R

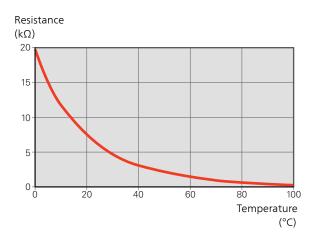


#### DATA FOR SENSOR IN METROAIR L8-12

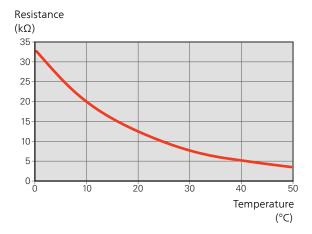
#### Tho-D



Tho-S, Tho-R1, Tho-R2



### Tho-A (BT28)



# 4 Pipe connections



### NOTE

For information: See chapter "Pipe connec -tions" in the Installer Manual for the indoor module.

# 5 Electrical connections

## General

METROAIR L and indoor module does not include an omnipolar circuit breaker on the incoming power supply. Therefore, its supply cables must each be connected to their own circuit breaker with a breaking gap of at least 3 mm. Incoming supply must be 230V ~50Hz via electrical distribution board with fuses.

- Disconnect the indoor module and outdoor module METROAIR L before insulation testing the house wiring.
- For fuse ratings, see technical data, "Fuse protection".
- If the building is equipped with an earth-fault breaker,
   METROAIR L should be equipped with a separate one.
- Connection must not be carried out without the permission of the electricity supplier and under the supervision of a qualified electrician.
- Cables must be routed so that they are not damaged by metal edges or trapped by panels.
- METROAIR L is equipped with a single phase compressor. This means that one of the phases will be loaded with a number of amperes (A) during compressor operation.

Check the maximum load in the table below.

Outdoor module	Maximum current (A)
METROAIR L6	15
METROAIR L8	16
METROAIR L12	16

 Maximum permitted phase loading can be restricted to a lower maximum current in the indoor module or control nodule.



#### NOTE

Electrical installation and any servicing must be carried out under the supervision of a qualified electrician. Disconnect the current with the circuit breaker before carrying out any servicing. Electrical installation and wiring must be carried out in accordance with the national stipulations in force.



#### NOTE

Check the connections, main voltage and phase voltage before starting the machine to prevent damage to the air/water heat pump's electronics



#### NOTE

The live external control must be taken into consideration when connecting.



#### NOTE

If the supply cable is damaged, only authorised person may replace it to prevent any danger and damage.

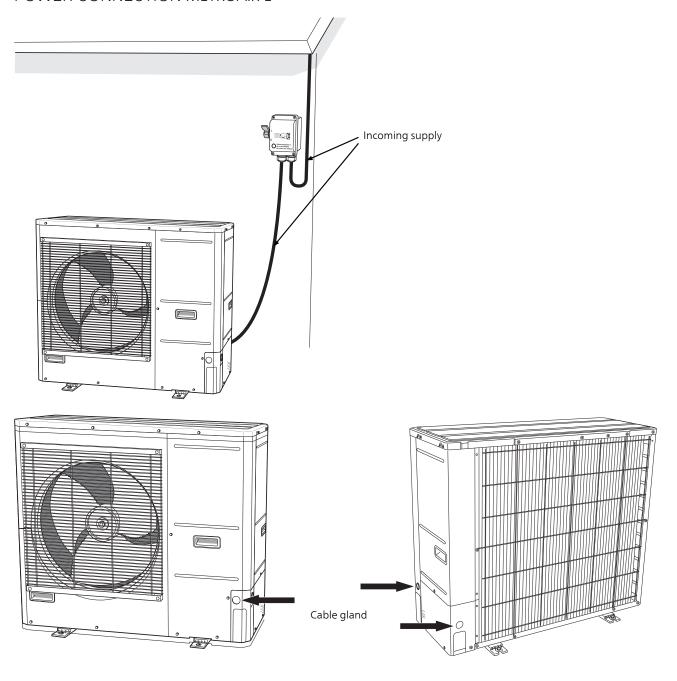
## Connections



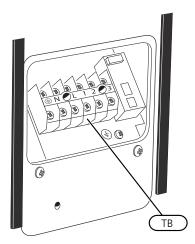
### NOTE

To prevent interference, unscreened communication and/or sensor cables to external connections must not be laid closer than 20 cm from high voltage cables.

#### POWER CONNECTION METROAIR L



#### COMMUNICATION CONNECTION



Communication is connected on terminal block TB. See also electrical wiring diagram on page 55.

You can find more information in the Installer Manual for the indoor module.

#### CONNECTING ACCESSORIES

Instructions for connecting accessories are in the installation instructions provided for the respective accessory.



#### NOTE

For more information: See chapter "Electrical connections" in the Installer Manual for the indoor module.

# 6 Commissioning and adjusting

## Compressor heater

METROAIR L is equipped with a compressor heater (CH) that heats the compressor before start-up and when the compressor is cold. (Does not apply to METROAIR L6.)



#### NOTE

The compressor heater must have been connected for 6-8 hours before the first start, see the section "Start-up and inspection" in the Installer Manual for the indoor module or control module.



#### NOTE

For information: See chapter "Commissioning and adjustment" in the Installer Manual for the indoor module.

# 7 Control - Heat pump EB101



#### NOTE

For information: See chapter "Control – Heat pump EB101" in the Installer Manual for the indoor module.

# 8 Disturbances in comfort



For more information: See chapter "Disturbances in comfort" in the Installer Manual for the indoor module.

# 9 Alarm list

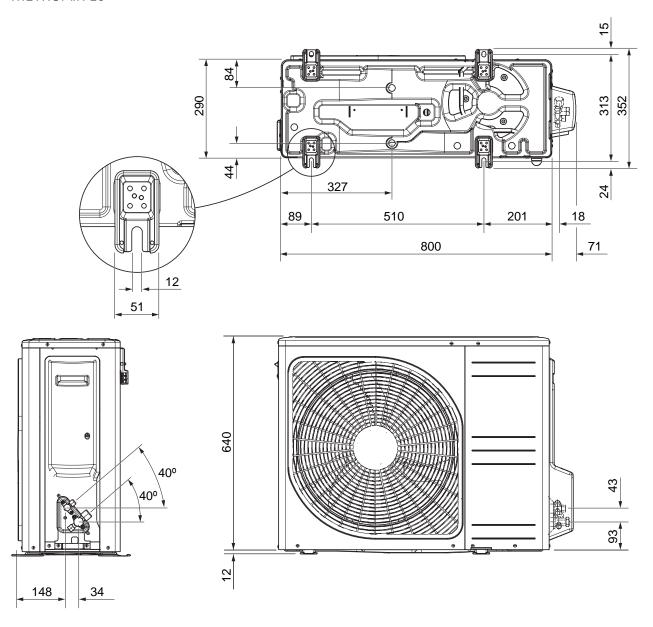
Alarm	Alarm text on the display	Description	May be due to
162	High condenser out	Too high temperature out from the condens-	Low flow during heating operation
		er. Self-resetting.	Too high set temperatures
163	High condenser in	Too high temperature into the condenser. Self-resetting.	Temperature generated by another heat source
183	Defrosting in progress	Not an alarm, but an operating status.	Set when the heat pump runs the defrost- ing procedure
220	HP alarm	The high pressure switch (63H1) deployed 5 times within 60 minutes or for 60 minutes	Insufficient air circulation or blocked heat exchanger
		continuously.	Open circuit or short circuit on input for high pressure switch (63H1)
			Defective high pressure switch
			Expansion valve not correctly connected
			Service valve closed
			Defective control board in METROAIR L
			Low or no flow during heating operation
			Defective circulation pump
			Defective fuse, F(4A)
221	LP alarm	Too low a value on the low pressure sensor (LPT) 3 times within 60 minutes.	Open circuit or short circuit on input for low pressure sensor
			Defective low pressure sensor (LPT)
			Defective control board in METROAIR L
			Open circuit or short circuit on input for suction gas sensor (Tho-S)
			Defective suction gas sensor (Tho-S)
223	OU Com. error	Communication between the control board and the communication board is interrup-	Any circuit breakers for METROAIR     L off
		ted. There must be 22 volt direct current (DC) at the switch CNW2 on the control board (PWB1).	Incorrect cable routing
224	Fan alarm	Deviations in the fan speed in AMS 10.	The fan cannot rotate freely
			Defective control board in METROAIR L
			Defective fan motor
			Control board in METROAIR L dirty
			• Fuse (F2) blown
230	Continuously high hot gas	Temperature deviation on the hot gas sensor (Tho-D) twice within 60 minutes or	Sensor does not work (see section "Communication connection")
		for 60 minutes continuously.	Insufficient air circulation or blocked heat exchanger
			If the fault persists during cooling, there may be an insufficient amount of refrigerant.
			Defective control board in METROAIR L

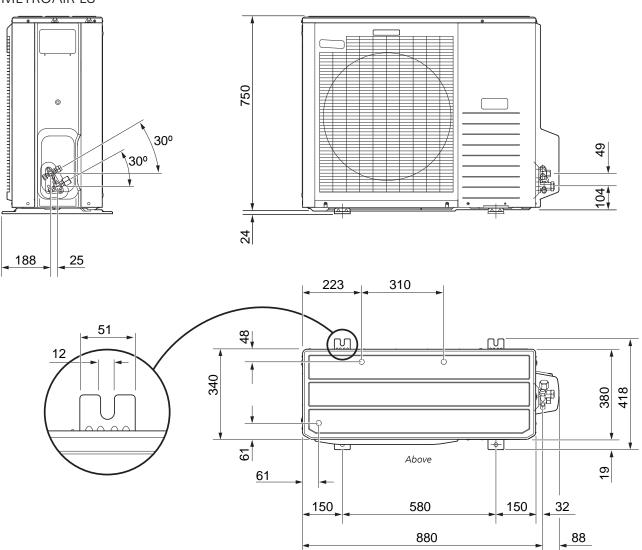
Alarm	Alarm text on the display	Description	May be due to
254	Communication error	Communication fault with accessory board	METROAIR L not powered
			Fault in the communication cable.
261	High temperature in heat exchanger	Temperature deviation on the heat exchanger sensor (Tho-R1/R2) five times	Sensor does not work (see section "Disturbances in comfort")
		within 60 minutes or for 60 minutes continuously.	<ul> <li>Insufficient air circulation or blocked heat exchanger</li> </ul>
			<ul><li>Defective control board in METROAIR L</li><li>Too much refrigerant</li></ul>
262	Power transistor too hot	When IPM (Intelligent power module) displays FO-signal (Fault Output) five times during a 60-minute period.	Can occur when 15V power supply to the inverter PCB is unstable.
263	Inverter error	Voltage from the inverter outside the parameters four times within 30 minutes.	Incoming power supply interference
		Theters four times within 30 minutes.	Service valve closed
			Insufficient amount of refrigerant
			Compressor fault
			Defective circuit board for inverter in METROAIR L
264	Inverter error	Communication between circuit board for inverter and control board broken.	Open circuit in connection between boards
			Defective circuit board for inverter in METROAIR L
			Defective control board in METROAIR L
265	Inverter error	Continuous deviation on power transistor	Defective fan motor
		for 15 minutes.	Defective circuit board for inverter in METROAIR L
266	Insufficient refrigerant	Insufficient refrigerant is detected upon	Service valve closed
		start-up in cooling mode.	Loose connection sensor (BT15, BT3)
			Defective sensor (BT15, BT3)
			Too little refrigerant
267	Inverter error	Failed start for compressor	Defective circuit board for inverter in METROAIR L
			Defective control board in METROAIR L
			Compressor fault
268	Inverter error	Overcurrent, Inverter A/F module	Sudden power failure
271	Cold outdoor air	Temperature of BT28 (Tho-A) below the	Cold weather conditions
		set value that permits operation	Sensor fault
272	Hot outdoor air	Temperature of BT28 (Tho-A) above the value that permits operation	Warm weather conditions
077	0 ( 1, T) D	· ·	Sensor fault
277	Sensor fault Tho-R	Sensor fault, heat exchanger in METROAIR L (Tho-R).	Open circuit or short circuit on sensor input
			Sensor does not work (see section "Disturbances in comfort")
			Defective control board in METROAIR L
278	Sensor fault Tho-A	Sensor fault, outdoor temperature sensori n METROAIR L BT28 (Tho-A).	Open circuit or short circuit on sensor input
			Sensor does not work (see section "Disturbances in comfort")
			Defective control board in METROAIR L
279	Sensor fault Tho-D	Sensor fault, hot gas in METROAIR L (Tho-D	
			Sensor does not work (see section "Disturbances in comfort")
			Defective control board in METROAIR L

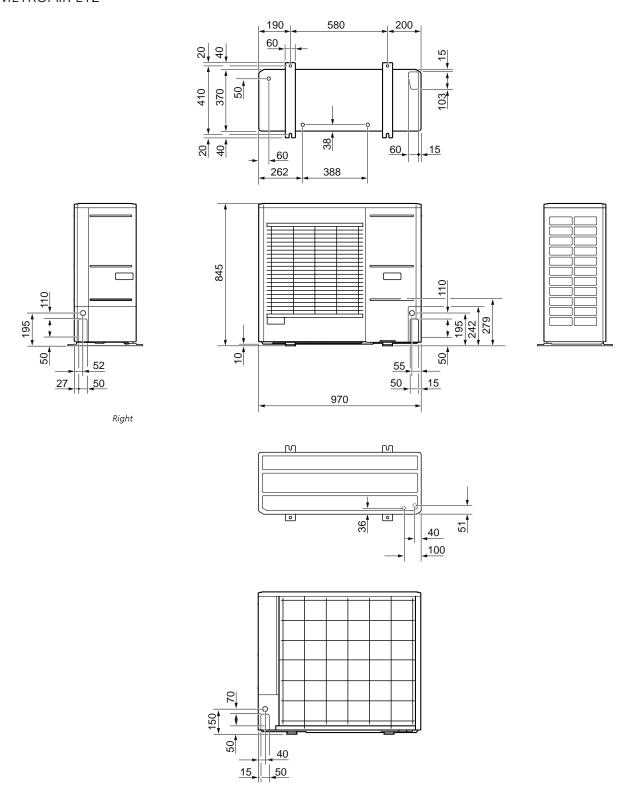
Alarm	Alarm text on the display	Description	May be due to
280	Sensor fault Tho-S	Sensor fault, suction gas in METROAIR L (Tho-S).	Open circuit or short circuit on sensor input
			• Sensor does not work (see section "Disturbances in comfort")
			Defective control board in METROAIR L
281	Sensor fault LPT	Sensor fault, low pressure transmitter in METROAIR L .	Open circuit or short circuit on sensor input
			<ul> <li>Sensor does not work (see section "Disturbances in comfort")</li> </ul>
			Defective control board in METROAIR L
			Fault in the refrigerant circuit
294	Non-compatible outdoor air heat pump	Heat pump and indoor module do not work properly together due to technical parameters.	Outdoor module and indoor module are not compatible.

## 10 Technical data

## **Dimensions**





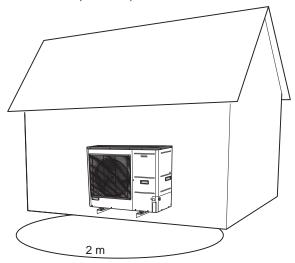


## Sound pressure levels

METROAIR L is usually placed next to a house wall, which gives a directed sound distribution that should be considered. Accordingly, you should always attempt

to find a placement on the side that faces the least sound sensitive neighbouring area.

The sound pressure levels are further affected by walls, bricks, differences in ground level, etc and should therefore only be seen as guide values.



Noise		METROAIR L6	METROAIR L8	METROAIR L12
Sound power level, according to EN12102 at 7/35 °C (nominal)*	L <sub>W</sub> (A)	51	55	58
Sound pressure level at 2 m free standing (nominal)*	dB(A)	37	41	44

<sup>\*</sup> Free space.

## Technical specifications

### **( (** IP 21

Outdoor module		METROAIR L6	METROAIR L8	METROAIR L12
Output data according to EN 14511 ΔT5K	Outdoor temp./ Sup- ply temp.			
Heating Capacity / power input / COP (kW/kW/-)	7/35 °C (floor)	2.67/0.5/5.32	3.86/0.83/4.65	5.21/1.09/4.78
at nominal flow	2/35 °C (floor)	2.32/0.55/4.2	5.11/1.36/3.76	6.91/1.79/3.86
	-7/35 °C (floor)	4.60/1.79/2.57	6.60/2.46/2.68	9.00/3.27/2.75
	7/45 °C	2.28/0.63/3.62	3.70/1.00/3.70	5.00/1.31/3.82
	2/45 °C	1.93/0.67/2.88	5.03/1.70/2.96	6.80/2.24/3.04
Cooling	27/7 °C	5.87/1.65/3.56	7.52/2.37/3.17	9.87/3.16/3.13
Capacity / Power input / EER (kW/kW/-)	27/18 °C	7.98/1.77/4.52	11.20/3.20/3.50	11.70/3.32/3.52
at maximum flow	35/7 °C	4.86/1.86/2.61	7.10/2.65/2.68	9.45/3.41/2.77
at maximum novv	35/18 °C	7.03/2.03/3.45	9.19/2.98/3.08	11.20/3.58/3.12
Electrical data	<u> </u>		l.	
Rated voltage		23	0V 50 Hz, 230V 2AC 50	)Hz
Max. current	A <sub>rms</sub>	15	16	23
Recommended fuse rating	A <sub>rms</sub>	16	16	25
Starting current	A <sub>rms</sub>			5
Max fan flow (heating, nominal)	m³/h	2,530	3,000	4,380
Fan rating	W	50	8	
Drain pan heater (integrated)	W	110	100	120
Defrosting	VV	110	Reverse cycle	120
Enclosure class			IP24	
Refrigerant circuit			11 24	
Type of refrigerant			R410A	
GWP refrigerant			2,088	
Compressor			Twin Rotary	
Refrigerant quantity	ka	1.5	2.55	2.90
CO <sub>2</sub> equivalent	kg †	3.13	5.32	6.06
-	•	3.13		
Cut-out value, pressure switch, high pressure	MPa (bar)	-	4.15 (	41.5)
Breaking value high pressure	MPa (bar)	4.5 (45)		
Cut-out value, pressure switch, low pressure (15 s)	MPa (bar)	-	0.079 MF	Pa (0.79)
Max. length, refrigerant pipe, one way	m		30	)*
Max height difference, refrigerant pipe	m			7
Dimensions, refrigerant pipe		Gas pipe: OD12.7 (1/2") Fluid pipe: OD6.35 (1/4")	Gas pipe: OD15.88 (5/8") Fluid pipe: OD9.52 (3/8")	
Pipe connections				
Pipe connection option		Right-hand side	Right-hand side	Right / bottom / reverse
Pipe connections			Flare	
Dimensions and weight				
Width	mm	800	880 (+67 valve pro- tection)	970
Depth	mm	290	340 (+ 110 with foot rail)	370 (+ 80 with foot rail)
	mm	640	750	845
Height	1111111	0.0		

<sup>\*</sup>METROAIR L6: If the length of the refrigerant pipes exceeds 15 m, extra refrigerant must be added at a rate of 0.02 kg/m.

METROAIR L8-12: If the length of the refrigerant pipes exceeds 15 metres, extra refrigerant must be added at a rate of 0.06 kg/m.

#### SCOP & PDESIGNH

SCOP & P <sub>designh</sub> METROAIR L according to EN 14825									
Outdoor module / Indoor module	METROAIR L6/ SHK 200S-6		METROAIR L8/ SHK 200S		METROAIR L12/ SHK 200S				
	P <sub>designh</sub>	SCOP	P <sub>designh</sub>	SCOP	P <sub>designh</sub>	SCOP			
SCOP 35 Average climate	4.8	4.8	8.2	4.38	11.5	4.43			
SCOP 55 Average climate	5,3	3.46	7.0	3.25	10	3,38			
SCOP 35 Cold climate	4,0	3,65	9	3.55	11.5	3.63			
SCOP 55 Cold climate	5,6	2.97	10	2.78	13	2.85			
SCOP 35 Warm climate	4,2	6.45	8	5,7	12	5.8			
SCOP 55 Warm climate	4.76	4.58	8	4.58	12	4.7			

#### ENERGY RATING, AVERAGE CLIMATE

Model		METROAIR L6/ SHK 2005-6	METROAIR L8/ SHK 200S	METROAIR L12/ SHK 200S
Control module model		SMO	SMO	SMO
Temperature application	°C	35 / 55	35 / 55	35 / 55
The product's room heating efficiency class <sup>1)</sup>		A++/A++	A++ / A++	A++/A++
Space heating efficiency class of the system <sup>2)</sup>		A+++/A++	A+++/A++	A+++/A++

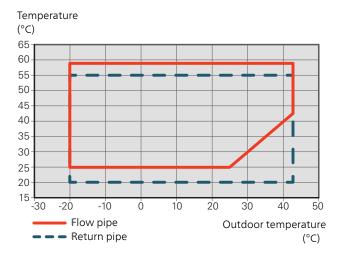
<sup>&</sup>lt;sup>1</sup>Scale for the product's room heating efficiency class A++ to G.

The reported efficiency of the package also takes the controller into account. If an external supplementary boiler or solar heating is added to the package, the overall efficiency of the package should be recalculated.

<sup>&</sup>lt;sup>2</sup>Scale for the system's room heating efficiency class A+++ to G.

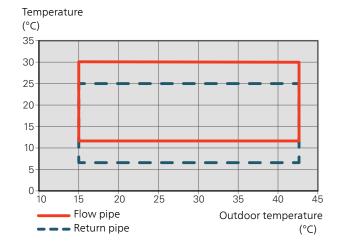
## Working area

Compressor operation - heating



During shorter time it is allowed to have lower working temperatures on the water side, e.g. during start up.

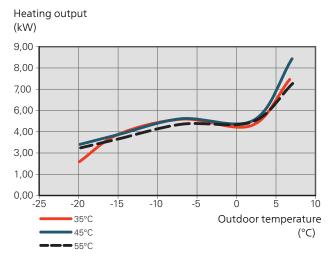
Compressor operation - cooling



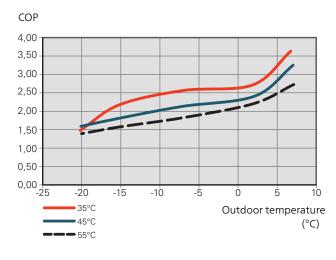
## Capacity and COP

Capacity and COP at different supply temperatures. Maximum capacity including defrosting.

Max. specified power METROAIR L6



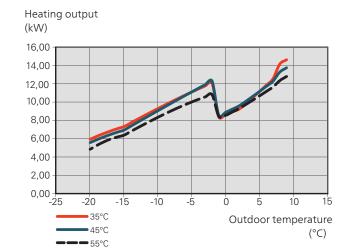
COP METROAIR L6



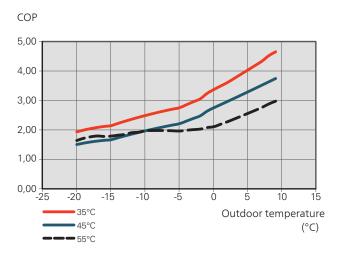
#### Max. specified power METROAIR L8

#### Heating output (kW)12,00 10,00 8,00 6,00 4,00 2,00 0,00 -10 -5 -20 -15 ■35°C Outdoor temperature **■** 45°C $(^{\circ}C)$ **--** 55°C

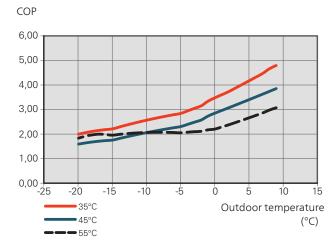
#### Max. specified power METROAIR L12



#### COP METROAIR L8

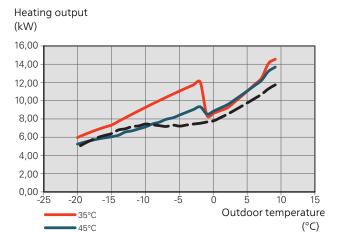


#### COP METROAIR L12



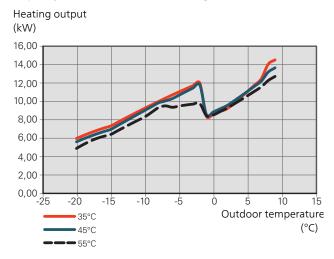
# Output with lower fuse rating than recommended

Capacity METROAIR L12, fuse rating 16A



Capacity METROAIR L12, fuse rating 20A

**--** 55°C



## **Energy labelling**

#### INFORMATION SHEET

Supplier			METRO THERM	
Model		METROAIR L6 / SHK 200S-6	METROAIR L8 / SHK 200S	METROAIR L12 / SHK 200S
Temperature application	°C	35 / 55	35 / 55	35 / 55
Seasonal space heating energy efficiency class, average climate		A++ / A++	A++ / A++	A++ / A++
Rated heat output (P <sub>designh</sub> ), average climate	kW	5/5	8/7	12 / 10
Annual energy consumption space heating, average climate	kWh	2,089 / 3,248	3,882 / 4,447	5,382 / 6,136
Seasonal space heating energy efficiency, average climate	%	188 / 131	172 / 127	174 / 132
Sound power level L <sub>WA</sub> indoors	dB	35	35	35
Rated heat output (P <sub>designh</sub> ), cold climate	kW	4/6	9/10	12 / 13
Rated heat output (P <sub>designh</sub> ), warm climate	kW	4/5	8/8	12 / 12
Annual energy consumption space heating, cold climate	kWh	2,694 / 4,610	6,264 / 8,844	7,798 / 11,197
Annual energy consumption space heating, warm climate	kWh	872 / 1,398	1,879 / 2,333	2,759 / 3,419
Seasonal space heating energy efficiency, cold climate	%	143 / 116	139 / 108	142 / 111
Seasonal space heating energy efficiency, warm climate	%	252 / 179	225 / 180	229 / 185
Sound power level L <sub>WA</sub> outdoors	dB	51	55	58

#### DATA FOR ENERGY EFFICIENCY OF THE PACKAGE

Model		METROAIR L6 / SHK 2005-6	METROAIR L8 / SHK 200S	METROAIR L12 / SHK 200S
Control module model		SMO	SMO	SMO
Temperature application		35 / 55	35 / 55	35 / 55
Controller, class			\	/
Controller, contribution to efficiency	%	4.0		
Seasonal space heating energy efficiency of the package, average climate	%	192 / 135	176 / 131	178 / 136
Seasonal space heating energy efficiency class of the package, average climate		A+++ / A++	A+++/A++	A+++ / A++
Seasonal space heating energy efficiency of the package, cold climate	%	147 / 120	143 / 112	146 / 115
Seasonal space heating energy efficiency of the package, warm climate		256 / 183	229 / 184	233 / 189

The reported efficiency of the package also takes the controller into account. If an external supplementary boiler or solar heating is added to the package, the overall efficiency of the package should be recalculated.

#### TECHNICAL DOCUMENTATION

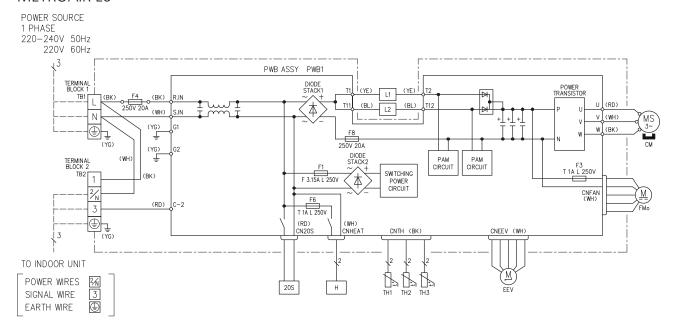
Model				METROAIR L6 / SHK 200S-6					
Type of heat pump			/ater						
		Evha	ust-water						
			e-water						
		VVate	er-water						
Low-temperature heat pump		Yes	No						
Integrated immersion heater for additional heat		Yes	No						
Heat pump combination heater		Yes	No						
Climate		Aver	ane	Cold Warm					
Temperature application									
' ''			age (55 °C)						
Applied standards				5 / EN12102	1				
Rated heat output	Prated	5.3	kW	Seasonal space heating energy efficiency	$\eta_s$	131	%		
Declared capacity for space heating at part load a	and at outc	loor tempe	erature Tj	Declared coefficient of performance for space heat temperature Tj	iting at part	load and a	it outdoor		
Tj = -7 °C	Pdh	4.7	kW	Tj = -7 °C	COPd	1.88	-		
Tj = +2 °C	Pdh	2.8	kW	Tj = +2 °C	COPd	3.26	-		
Tj = +7 °C	Pdh	1.8	kW	Tj = +7 °C	COPd	4.72	-		
Tj = +12 °C	Pdh	2.7	kW	Tj = +12 °C	COPd	6.47	-		
Tj = biv	Pdh	4.7	kW	Tj = biv	COPd	1.88	-		
Tj = TOL	Pdh	4.1	kW	Tj = TOL	COPd	1.77	-		
Tj = -15 °C (if TOL < -20 °C)	Pdh		kW	$Tj = -15 ^{\circ}\text{C}  (\text{if TOL} < -20 ^{\circ}\text{C})$			-		
Bivalent temperature	T <sub>biv</sub>	-7	°C	Min. outdoor air temperature	TOL	-10	°C		
Cycling interval capacity	Pcych		kW	Cycling interval efficiency	COPcyc		-		
Degradation coefficient	Cdh	0.99	-	Max supply temperature	WTOL	58	°C		
Power consumption in modes other than active i	mode			Additional heat					
Off mode	Poff	0.007	kW	Rated heat output	Psup	1.2	kW		
Thermostat-off mode	P <sub>TO</sub>	0.012	kW	· · · · · · · · · · · · · · · · · · ·	. oap				
Standby mode	P <sub>SB</sub>	0.012	kW	Type of energy input		Electric			
Crankcase heater mode	P <sub>CK</sub>	0	kW	7,5-5-5-57,,5-5-5					
	J GIC								
Other items									
Capacity control		Variable		Rated airflow (air-water)		2,526	m³/h		
Sound power level, indoors/outdoors	L <sub>WA</sub>	35 / 51	dB	Nominal heating medium flow			m³/h		
Annual energy consumption	Q <sub>HE</sub>	3,248	kWh	Brine flow brine-water or water-water heat pumps			m³/h		
Contact information	METRO	THERM A/S	- Rundinsv	rej 55 - 3200 Helsinge - Denmark					

Model		METROAIR L8 / SHK 200S						
Type of heat pump		Air-w	ater					
		Exha	ust-water					
			-water					
		Wate	er-water					
Low-temperature heat pump		Yes	No					
Integrated immersion heater for additional h	eat	Yes	No					
Heat pump combination heater		Yes	No					
Climate		Avera	200	Cold Warm				
Temperature application								
' ''			age (55 °C)					
Applied standards				1 / EN12102	,	107		
Rated heat output	Prated	7	kW	Seasonal space heating energy efficiency	ης	127	%	
Declared capacity for space heating at part I	oad and at outo	oor tempe	erature Tj	Declared coefficient of performance for space hea temperature Tj	ting at part	t load and a	at outdoor	
Tj = -7 °C	Pdh	6.3	kW	Tj = -7 °C	COPd	1.94	-	
Tj = +2 °C	Pdh	3.9	kW	Tj = +2 °C	COPd	3.11	-	
Tj = +7 °C	Pdh	2.6	kW	Tj = +7 °C	COPd	4.42	-	
Tj = +12 °C	Pdh	3.7	kW	Tj = +12 °C	COPd	5.93	-	
Tj = biv	Pdh	6.6	kW	Tj = biv	COPd	1.83	-	
Tj = TOL	Pdh	5.9	kW	Tj = TOL	COPd	1.86	-	
Tj = -15 °C (if TOL < -20 °C)	Pdh		kW	Tj = -15 °C (if TOL < -20 °C)	COPd		-	
Bivalent temperature	T	-9	°C	Min. outdoor air temperature	TOL	-10	°C	
Cycling interval capacity	Pcych	-9	kW	Cycling interval efficiency	COPcvc	-10	-	
Degradation coefficient	Cdh	0.97	-	Max supply temperature	WTOL	58	°C	
Degradation coefficient	Can	0.07		Ivida supply temperature	VVIOL	- 30		
Power consumption in modes other than ac	tive mode			Additional heat				
Off mode	P <sub>OFF</sub>	0.002	kW	Rated heat output	Psup	1.1	kW	
Thermostat-off mode	P <sub>TO</sub>	0.010	kW				1	
Standby mode	P <sub>SB</sub>	0.015	kW	Type of energy input		Electric		
Crankcase heater mode	P <sub>CK</sub>	0.030	kW		1			
	j ok	1		1				
Other items								
Capacity control		Variable		Rated airflow (air-water)		3,000	m³/h	
Sound power level, indoors/outdoors	L <sub>WA</sub>	35 / 55	dB	Nominal heating medium flow		0.60	m³/h	
Annual energy consumption	Q <sub>HE</sub>	4,447	kWh	Brine flow brine-water or water-water heat pumps			m³/h	
Contact information	METRO T	HERM A/S	- Rundinsv	rej 55 - 3200 Helsinge - Denmark				

Model		METROAIR L12 / SHK 200S						
Type of heat pump		Air-w	ater					
		Exha	ust-water					
			-water					
		Wate	r-water					
Low-temperature heat pump		Yes	No					
Integrated immersion heater for additional h	neat	Yes	No					
Heat pump combination heater		Yes	No					
Climate		Avera	ane	Cold Warm				
Temperature application								
Applied standards			age (55 °C)	1 / EN12102				
1 1 1	Drotod				-	100	0/	
Rated heat output	Prated	10	kW	Seasonal space heating energy efficiency  Declared coefficient of performance for space hea	η <sub>s</sub>	132	%	
Declared capacity for space heating at part	ioad and at outd	oor tempe	rature ij	temperature Tj	0 ,		at outaoor	
Tj = -7 °C	Pdh	8.9	kW	Tj = -7 °C	COPd	1.99	-	
Tj = +2 °C	Pdh	5.5	kW	Tj = +2 °C	COPd	3.22	-	
Tj = +7 °C	Pdh	3.5	kW	Tj = +7 °C	COPd	4.61	-	
Tj = +12 °C	Pdh	5.0	kW	Tj = +12 °C	COPd	6.25	-	
Tj = biv	Pdh	9.2	kW	Tj = biv	COPd	1.90	-	
Tj = TOL	Pdh	8.1	kW	Tj = TOL	COPd	1.92	-	
Tj = -15 °C (if TOL < -20 °C)	Pdh		kW	Tj = -15 °C (if TOL < -20 °C)	COPd		-	
Bivalent temperature	T <sub>biv</sub>	-8	°C	Min. outdoor air temperature	TOL	-10	°C	
Cycling interval capacity	Pcych		kW	Cycling interval efficiency	COPcyc		-	
Degradation coefficient	Cdh	0.98	-	Max supply temperature	WTOL	58	°C	
	I				ļ.		l	
Power consumption in modes other than ac	ctive mode			Additional heat				
Off mode	P <sub>OFF</sub>	0.002	kW	Rated heat output	Psup	1.9	kW	
Thermostat-off mode	P <sub>TO</sub>	0.014	kW					
Standby mode	P <sub>SB</sub>	0.015	kW	Type of energy input		Electric		
Crankcase heater mode	P <sub>CK</sub>	0.035	kW					
	1							
Other items								
Capacity control		Variable		Rated airflow (air-water)		4,380	m³/h	
Sound power level, indoors/outdoors	L <sub>WA</sub>	35 / 58	dB	Nominal heating medium flow		0.86	m³/h	
Annual energy consumption	Q <sub>HE</sub>	6,136	kWh	Brine flow brine-water or water-water heat pumps			m³/h	
Contact information	METRO 1	HERM A/S	- Rundinsv	rej 55 - 3200 Helsinge - Denmark				

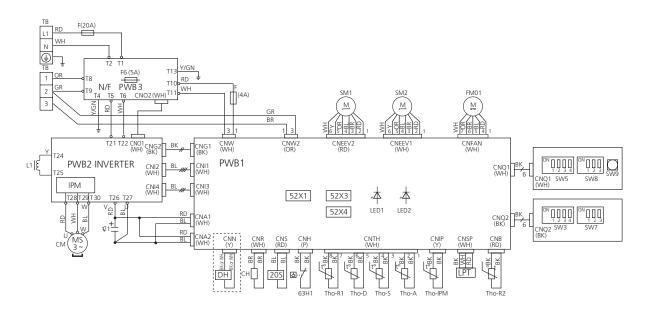
## Electrical circuit diagram

#### METROAIR L6



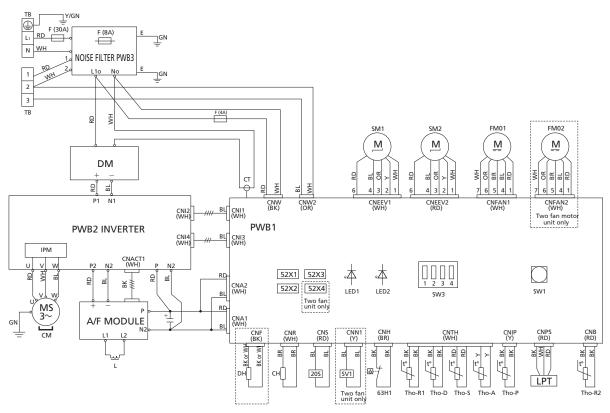
#### METROAIR L8

230V ~ 50Hz



#### METROAIR L12

#### 230V ~ 50Hz



Designa- tion	Description
20S	Solenoid for 4-way valve
52X1	Auxiliary relay (for CH)
52X2	Auxiliary relay (for DH)
52X3	Auxiliary relay (for 20S)
52X4	Auxiliary relay (for SV1)
63H1	High pressure pressostat
C1	Capacitor
СН	Compressor heater
CM	Compressor motor
CnA~Z	Terminal block
CT	Current sensor
DH	Drain pan heater
DM	Diode module
F	Fuse
FM01,	Fan motor
FM02	
IPM	Intelligent power module
L/L1	Induction coil
LED1	Indication lamp (red)
LED2	Indication lamp (green)
LPT	Low pressure transmitter
QN1 (EEV- H)	Expansion valve for heating
QN3 (EEV- C)	Expansion valve for cooling
SW1, 9	Pumpdown
SW3, 5, 7,	Local settings
8	
ТВ	Terminal block
BT28 (Tho-A)	Temperature sensor, outdoor air
Tho-D	Temperature sensor, hot gas
Tho-R1	Temperature sensor, heat exchanger out
Tho-R2	Temperature sensor, heat exchanger, in
Tho-S	Temperature sensor, suction gas
Tho-P	Temperature sensor, IPM

## Item register

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