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DATA ACT (EU REGUL ATION 2023/2854) , 31.07.2025

Information notice
ABB-Welcome (IP) System,
Welcome App and free@home NEXT app

If you are interested in the provision of an ABB Related Service, this information notice ("**Notice**") provides you with information according to the Data Act (EU Regulation 2023/2854)[1].

All terms in this Notice shall have the same meaning as in the Data Act.

Should you require additional information beyond what is provided in this Notice, please do not hesitate

to contact us at eu-data-act@abb.com

Details on the Connected Product

When ABB provides you with ABB-Welcome and ABB-Welcome IP System + Welcome App + free@home NEXT app, ABB obtains or may obtain Product Data from the free@home System Access Point

Your Connected Product	See Table 1
Nature of Product Data ABB obtains	Data is exchanged between the single components of a Welcome system to enable the communication and functionality offered by ABB's Door Entry Systems.

This may include Status information, configuration / update, commands and Video/Audio communication when user performing actions on the products mentioned below in table 1.

Status information:

- Door Status (Open or closed)
- Incoming call
- Missed call
- Door History information
- System notifications

Configuration / Updates:

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[1]   Regulation (EU) 2023/2854 of the European Parliament and of the Council on harmonized rules on fair access to and use of data (Data Act) those terms shall have the same meaning as in that Union legislation.

- Setting a Pin code / Fingerprint or QR Code for the door
- Enable/disable actions
- Device pairing
- Updates

Control commands:

- Open the door/garage/etc.
- Switch on the light
- Switch on a relay contact

Video/Audio communication:

- Audio/Video Communication between devices

Command and Status feedback for (Light) control such as On/off, Dim level, Scenes

Format of Product Data ABB obtains	Datapoints
Estimated volume of Product Data ABB obtains	N/A
Collection frequency of Product Data ABB obtains	N/A
[to be included "where relevant":]	
Information on how to access and retrieve Product Data ABB obtains	The data can be only made accessable by ABB when the system and components are connected to ABB myBuildings /my-Busch-Jaeger Platform. Otherwise ABB is not data holder. Data can be requested via eu-data-act@abb.com.
Storage place of Product Data ABB obtains	On device and optional cloud when the user connects to services described below, see attached table
Intended duration of retention of Product Data ABB obtains	We process and store your personal data as long as this is necessary for the aforementioned processing purposes, unless you object to the use of your personal data, providing there is a legitimate interest forming the legal basis for its processing (Art. 6 (1) (f)) GDPR), or until you withdraw your consent that was granted according to Art. 6 (1) (a) GDPR (Art. 7 (2) (3) of the German Act against Unfair Competition (UWG)). In relation to the processing purposes mentioned in this data protection information, we process and store your personal data as long as this is necessary to provide you with the portal services and software solutions and consequently to fulfil our contractual and legal obligations with respect to the terms of use agreed upon between you and us, and other contracts relating to the services of the myBuildings portal and myBuildings apps as well as building automation products. In the above sections on data processing, we have given

you additional information on the duration of the particular data processing.

Your personal data will be deleted as soon as the purposes of processing described above no longer apply. Beyond the achievement of this purpose, your personal data can nevertheless be stored as far as we are obliged do so due to associated legal regulations. In this case, the processing of your personal data is restricted and it will be deleted after the respective legal obligation (e.g. commercial and tax storage obligations) has ceased to apply or has been fulfilled.

How ABB uses Product Data	ABB has no access or is using this data if the solution is used locally and without related services. If system is connected to myBuildings /my-Busch-Jaeger platform and related services data is used to provide the functionality of the solution.
How ABB discloses Product Data	Via corresponding app or portal.
Are trade secrets contained in the data accessible from the Connected Product?	No trade secrets are made accessible.

Information regarding the Related Service provided by ABB

When ABB provides you with additional services via Welcome/ free@home NEXT app or Mybuildings / myBusch-Jaeger platform, Related Service Data will be generated when you use the Related Service.

Related Service	**Remote control, remote maintenace via Pro-Service Portal**
Data Holder for Related Service Data	Busch-Jaeger Elektro GmbH (ABB AG Mannheim)
Information on other data processing entities	See table 3
Information on how to access and retrieve Related Service Data	Access to the data is not possible directly. If data is requested / required, please send an enquiry to eu-data-act@abb.com
Information on how to request sharing of Related Service Data with a third party	The request how to share related service data with a third party is not directly possible. Please send a request to eu-data-act@abb.com
Nature of Related Service Data	See attached table 2
Estimated volume of Related Service Data	N/A
Storage place of Related Service Data	ABB myBuildings platform (Microsoft Azure Infrastructure)
Intended duration of retention of Related Service Data	For the time of active service use

How ABB intends to use Related Service Data	Data is only disclosed to the user, not used by ABB or its partners. The data is only used to provide the functions and services associated with the product
How ABB intends to disclose Related Service Data	N/A
Are trade secrets contained in the data generated during the provision of the Related Service?	No
Intended duration of provision of Related Service	For the time of active service use.

Each EU Member States has designated one or more competent authorities to be responsible for the application and enforcement of the Data Act. Without prejudice to any other administrative or judicial remedy, you may lodge a complaint with the relevant competent authority in the EU Member State of your habitual residence, place of work or establishment if you consider that your rights under the Data Act have been infringed.

Table 1
Devices

Order Code	Product Name	Internet Facing Device
2CKA008300A0374	IP Gateway	Yes
2TMA020060H0003	IP gateway	Yes
2TMA130050B0054	IP Touch 10	Yes
2TMA130050B0055	IP Touch 10	Yes
2TMA130050B0058	IP Touch 10	Yes
2TMA130050B0060	IP Touch 10	Yes
2TMA130050B0065	IP Touch 7	Yes
2TMA130050B0066	IP Touch 7	Yes
2TMA130050B0067	IP Touch 7	Yes
2TMA130050B0068	IP Touch 7	Yes
2TMA130050B0069	IP Touch 7 Lite	Yes
2TMA130050W0054	IP Touch 10	Yes
2TMA130050W0055	IP Touch 10	Yes
2TMA130050W0058	IP Touch 10	Yes
2TMA130050W0060	IP Touch 10	Yes
2TMA130050W0065	IP Touch 7	Yes
2TMA130050W0066	IP Touch 7	Yes
2TMA130050W0067	IP Touch 7	Yes
2TMA130050W0068	IP Touch 7	Yes
2TMA130050W0069	IP Touch 7 Lite	Yes
2TMA130051B0009	IP Touch 7 Lite	Yes
2TMA130051W0010	IP Touch 7 Lite	Yes
2TMA200051W0001	Video Indoor Station 4.3	Yes
2TMA210160H0007	IP-Gateway	Yes
2TMA210311N0001	Video kit, aluminum OS+4.3" WiFi VIS	Yes
2TMA210311N0002	Video kit, Mini OS(SM)+ 4.3"WiFi VIS	Yes
2TMA210311N0003	Video kit, Mini OS(FM)+ 4.3" WiFi VIS	Yes
2TMA220050W0022	Video Indoor Station 4.3	Yes
2TMA220050W0024	Video Indoor Station 4.3	Yes
2TMA220050W0026	Video Indoor Station 4.3	Yes
2TMA310050B0001	SmartTouch 10	Yes

2TMA310050B0002	SmartTouch 10	Yes
2TMA310050B0003	SmartTouch 10	Yes
2TMA310050B0004	SmartTouch 10	Yes
2TMA310050W0001	SmartTouch 10	Yes
2TMA310050W0002	SmartTouch 10	Yes
2TMA310050W0003	SmartTouch 10	Yes
2TMA310050W0004	SmartTouch 10	Yes
2TMA310051B0001	SmartTouch 10	Yes
2TMA310051B0002	SmartTouch 10	Yes
2TMA310051B0003	SmartTouch 10	Yes
2TMA310051B0004	SmartTouch 10	Yes
2TMA310051W0001	SmartTouch 10	Yes
2TMA310051W0002	SmartTouch 10	Yes
2TMA310051W0003	SmartTouch 10	Yes
2TMA310051W0004	SmartTouch 10	Yes
2TMA400260W0002	Smart Access Point Pro	Yes
2TMA400260W0008	Smart Access Point Pro	Yes
2CKA008300A0044	Switch Actuator	No
2CKA008300A0046	System Controller	No
2CKA008300A0372	Keycard	No
2CKA008300A0462	System Controller	No
2CKA008300A0465	Camera Interface	No
2CKA008300A0480	Video Indoor Station 5	No
2CKA008300A0481	Video Indoor Station 5	No
2CKA008300A0482	Indoor video station	No
2CKA008300A0483	Video Indoor Station 5	No
2CKA008300A0492	Camera Module 180	No
2TMA020080N0005	System controller	No
2TMA020080W0001	System controller	No
2TMA020110N0003	Switch actuator, door/light	No
2TMA020120B0020	Camera module	No
2TMA020150B0003	Switch actuator, flush-mounted	No
2TMA020150B0005	Switch actuator, flush-mounted	No
2TMA020180H0003	Keycard	No
2TMA020180H0006	Proximity badge, IC card	No
2TMA130010A0001	IP Mini Video Outdoor Station SM	No
2TMA130010A0003	IP Mini Video Outdoor Station SM	No
2TMA130010A0004	IP Mini Video Outdoor Station SM	No
2TMA130010A0006	IP Mini Video Outdoor Station SM	No
2TMA130010A0007	IP Mini Video Outdoor Station FM	No
2TMA130010A0009	IP Mini Video Outdoor Station FM	No
2TMA130010A0010	IP Mini Video Outdoor Station FM	No
2TMA130010A0012	IP Mini Video Outdoor Station FM	No
2TMA130010A0015	Mini video outdoor station, 1 button, FM	No
2TMA130010A0016	IP Mini Video Outdoor Station SM	No
2TMA130010A0017	IP Mini Video Outdoor Station SM	No
2TMA130010A0018	IP Mini Video Outdoor Station FM	No
2TMA130010A0019	IP Mini Video Outdoor Station FM	No
2TMA130010W0013	IP Video Outdoor Station touch 5	No
2TMA130010W0017	IP Video Outdoor Station touch 5	No

2TMA130010W0021	IP Video Outdoor Station	No
2TMA130010W0023	IP Video Outdoor Station	No
2TMA130010W0025	IP Video Outdoor Station	No
2TMA130010W0027	IP Video Outdoor Station	No
2TMA130010W0029	IP Video Outdoor Station	No
2TMA130010W0031	IP Video Outdoor Station	No
2TMA130010W0033	OS, IPkeypad, with display, ID	No
2TMA130010W0035	OS, IPkeypad, with display, ID	No
2TMA130010W0037	OS, IPkeypad, with display, IC	No
2TMA130010W0039	OS, IPkeypad, with display, IC	No
2TMA130010W0041	Audio IP, induction loop	No
2TMA130010X0001	IP Video Outdoor Station	No
2TMA130010X0002	IP Video Outdoor Station	No
2TMA130010X0003	IP Video Outdoor Station	No
2TMA130010X0009	IP Video Outdoor Station touch 5	No
2TMA130010X0019	IP Video Outdoor Station	No
2TMA130010X0020	IP Video Outdoor Station	No
2TMA130010X0021	IP Video Outdoor Station	No
2TMA130010X0027	IP Video Outdoor Station touch 5	No
2TMA130010X0037	OS, IPkeypad, with display, ID, Induction loop	No
2TMA130010X0038	OS, IPkeypad, with display, IC, Induction loop	No
2TMA130010X0043	OS, IPkeypad, with display, ID, Induction loop	No
2TMA130010X0044	OS, IPkeypad, with display, IC, Induction loop	No
2TMA130011A0003	IP Mini Video Outdoor Station SM	No
2TMA130011A0004	IP Mini Video Outdoor Station SM	No
2TMA130011A0005	IP Mini Video Outdoor Station FM	No
2TMA130011A0006	IP Mini Video Outdoor Station FM	No
2TMA130011W0001	Audio IP	No
2TMA130160B0081	A/V module	No
2TMA130160B0082	Touch 5" module, Desfire/IC	No
2TMA130160B0090	A/V module	No
2TMA130160B0091	Touch 5" module, Desfire/IC	No
2TMA130160H0051	IP actuator	No
2TMA130160H0061	IP actuator	No
2TMA130160H0091	Lift Control Relay Module	No
2TMA130160N0009	Display module, IC	No
2TMA130160N0010	Display module, ID	No
2TMA130160W0042	IP Elevator controller	No
2TMA130161W0003	IP Elevator controller	No
2TMA200010A0001	Audio Outdoor Station	No
2TMA200010A0002	Audio Outdoor Station	No
2TMA200010A0003	Audio Outdoor Station	No
2TMA200010X0003	Video Outdoor Station	No
2TMA200010X0004	Video Outdoor Station	No
2TMA200010X0005	Video Outdoor Station	No
2TMA200050W0011	Video Indoor Station 4.3	No
2TMA200160A0001	Audio module	No
2TMA200160A0027	Audio module	No
2TMA200160N0036	Audio/video module 130	No
2TMA200160N0037	Audio/video module 180	No

2TMA200160N0040	Dummy module	No
2TMA200160N0043	Audio/video module	No
2TMA200160N0044	Audio/video module, speech synthesis, T-loop	No
2TMA210010A0001	Audio module	No
2TMA210010A0002	Audio module, 1/2 pushbuttons	No
2TMA210010A0003	Audio module, 2/4 pushbuttons	No
2TMA210010A0004	Audio module with speech synthesis	No
2TMA210010A0030	Mini video outdoor station, 1 pushbutton	No
2TMA210010A0031	Mini video outdoor station, 2 pushbuttons	No
2TMA210010A0032	Mini video outdoor station, 1 button, with ID	No
2TMA210010A0033	Mini video outdoor station, 2 buttons, with ID	No
2TMA210010A0041	Mini video outdoor station (FM), 1 button	No
2TMA210010A0042	Mini video outdoor station (FM), 2 buttons	No
2TMA210010A0051	Video outdoor station, with keypad, ID	No
2TMA210010A0053	Video outdoor station, with keypad, IC/DESfire	No
2TMA210010B0001	New Proximity key fob, ID card	No
2TMA210010B0002	New Proximity key fob, IC card	No
2TMA210010L0001	Proximity key fob, ID card	No
2TMA210010L0002	Proximity key fob, IC card	No
2TMA210010N0001	Camera module	No
2TMA210010N0021	Proximity badge, ID card	No
2TMA210010N0033	Proximity badge, IC card	No
2TMA210010N0034	New ID sticker	No
2TMA210010N0035	New IC sticker	No
2TMA210010N0037	Audio Integration Unit	No
2TMA210010N0038	Extension Unit	No
2TMA210010N0039	Camera Module	No
2TMA210010R0001	Proximity key fob, IC card	No
2TMA210010W0015	New Proximity key fob, ID card, white	No
2TMA210010W0016	New Proximity key fob, IC card, white	No
2TMA210010Y0001	Proximity key fob, IC card,Yellow	No
2TMA210051W0001	Video Indoor Station 7	No
2TMA210051W0002	Video Indoor Station 7 Induction Loop	No
2TMA210160A0003	Audio module, 1/2 pushbuttons	No
2TMA210160A0004	Audio module, 2/4 pushbuttons	No
2TMA210160B0002	Switch actuator	No
2TMA210160B0003	4-way Analog camera interface	No
2TMA210160N0012	M adapto	No
2TMA210160N0013	Lift control relay module	No
2TMA210160N0014	Display module with Vigik application	No
2TMA210161W0001	System controller, MDRC	No
2TMA210161W0002	Mini-system controller, MDRC	No
2TMA210310N0026	Video start kit.	No
2TMA210311N0004	Audio kit, aluminum OS+ audio handset	No
2TMA220010A0001	Outdoor audio station, 1gang	No
2TMA220010A0002	Outdoor audio station, 2gang	No
2TMA220010A0003	Outdoor audio station, 3gang	No
2TMA220010X0001	Outdoor video station, 1gang	No
2TMA220010X0002	Outdoor video station, 2gang	No
2TMA220010X0003	Outdoor video station, 3gang	No

2TMA220051W0001	Video Indoor Station 4.3 Handset Induction Loop	No
2TMA220051W0002	Video Indoor Station 4.3 Handset	No
2TMA220051W0003	Video Indoor Station 4.3 Induction Loop	No
2TMA220051W0004	Video Indoor Station 4.3	No
2TMA220101N0001	Video kit, 4.3 Handsfree + Mini OS (SM)	No
2TMA220101N0002	Video kit, 4.3 Handsfree + Mini OS (FM)	No
2TMA220101N0003	Video kit, 4.3 Handsfree + Aluminum OS	No
2TMA220101N0004	Video kit, 4.3 Handset + Aluminum OS	No
2TMA220101N0005	Video 2 family kit, mini OS, 2 x 4.3"VIS	No
2TMA220160A0001	Audio module	No
2TMA220160B1007	Audio module	No
2TMA220160N0001	Audio/video module 130	No
2TMA220160N0002	Audio/video module 180	No
2TMA220160W0015	Audio module	No
2TMA220160X0008	Audio module	No
2TMA220311N0001	Video kit, Video Indoor Station 7 SM	No
2TMA220311N0002	Video kit, Video Indoor Station 7 FM	No
2TMA220311N0003	Starter Kit Audio - 2 x Audio Indoor Station	No
2TMA220311N0004	Starter Kit Video - Letterbox modules	No
2TMA220311N0005	Starter Kit Video Mini - Audio module, 2/4	No
2TMA220311N0006	Starter Kit Video - Audio Module	No
2TMA400260W0003	RF repeater	No
2TMA400260W0009	RF repeater	No
2TMA400260W0013	RF/IP gateway	No
2TMA400260W0015	RF/IP gateway	No
2TMA320051W0001	ABB OneTouch 7	Yes
2TMA320051B0001	ABB OneTouch 7	Yes
2TMA320051W0002	ABB OneTouch 7 + SM Box + LAN-Adapter	Yes
2TMA320051B0002	ABB OneTouch 7 + SM Box + LAN-Adapter	Yes
2TMA320050W0001	Busch-OneTouch 7	Yes
2TMA320050B0001	Busch-OneTouch 7	Yes
2TMA130160W0018	Guard Unit	No
2TMA210160H0003	Gateway, MDRC	No
2TMA130160W0022	Guard Unit	No
2TMA210050W0018	Guard Unit	No
2TMA070030W0007	Guard Unit	No
2TMA020060H0008	IP-Gateway	Yes
2TMA220051W0006	Video Indoor Station	Yes

Table 2

Data which may be processed when you use the on-top services offered by myBuildings/ myBusch-Jaeger platform

Category	Subject
Account	- IP address of the device establishing the connection to the portal, - Date and time of connection establishment and logon, - Language and version of the browser software used - the indication of the customer group (end customer or business customer), - the contact details (first and last name, valid e-mail address, country), - a user name and a password.
System connection	- Date and time of connection establishment and logon, - Date and time of the logon. - Configuration data and other device data that you have configured in your user account (e.g. serial number, controller specifications, software versions of the individual components), - Status data of the building security systems (e.g. sensor readings, system time, timer program information, status/error messages of the devices), - Notification settings, - Any user-defined names of the main location and rooms - Location data (e.g. to retrieve weather and time information) - The lock code of your keypad, if it has one and if there is a keypad connected, - Still image and video recordings ("external station snapshots") of a camera mounted by the user in or on the building (when using the ABB/Busch Welcome or Welcome IP door communication system), - History data of the building security systems, - Usage data (e.g. frequency of use, registered crashes, hardware/software errors).
	- Notifications - Time of sending, - Status of sending, - Push API key, - Number of sent SMS or push messages, - Recipient (mobile phone number or e-mail address), - Content of the message. - OAuth token, - Serial number/ID of the devices/programs/system variables to be controlled, - Datapoints of the devices, - Names of the devices/programs/system variables, - Status of the devices/system variables. - Name and first name, - E-mail address, - Serial number/ID of the devices/programs/system variables to be controlled, - Datapoints of the devices, - Names of the devices/programs/system variables,

	- Status of the devices/system variables, - Firmware, - Apps (e.g. remote access, Amazon Alexa, Home Appliances) - Enabling of remote maintenance for access to the customer system - Device class, - Firmware version, - Version of the operating software, - Memory capacity utilisation, - CPU capacity utilisation, - Error data (referred to as logfiles). - Type and number of linked systems (e.g. Philips Hue, Sonos) - Type and number of linked mobile devices - Set national language - Installation location (country) - Device settings (parameters) - Access data to the user account, - Configuration data and other device data that you have configured in your user account (e.g. serial number, controller specifications, software versions of the individual components), - Status data of the systems (e.g. sensor readings, system time, timer program information, status/error messages of the devices), - Notification settings, - Any user-defined names of the main location and rooms - Location data (e.g. to retrieve the location of a device or weather information, or to detect arrival), - The lock code of your keypad, if it has one and if there is a keypad connected, - Still image recordings ("external station snapshots") of a camera mounted by the user in or on the building (when using the ABB/Busch Welcome door communication system), - History data of the building control system, - Usage data (e.g. frequency of use, registered crashes, hardware/software errors, operating hours).

Table 3

3rd Party Data Processor

Recipient name	Recipient location	Purpose	Safeguards in place to protect your personal data
Q:marketing AG	Düsseldorfer Straße 193, 45481 Mülheim an der Ruhr, Deutschland	Provides and develops functions and components of the portals	- Data processing agreement according to Art. 28 (3) GDPR in place - Recipients' location is in the EU and the GDPR applies
Devision Ltd.	1715 Sofia, Bulgaria 80A Aleksandar Malinov, 6th floor	Provides and develops functions and components of the portals	- Data processing agreement according to Art. 28 (3) GDPR in place - Recipients' location is in the EU and the GDPR applies
Gonicus GmbH	Möhnestraße 55, 59755 Arnsberg, Deutschland	Application service provider for core portal components	- Data processing agreement according to Art. 28 (3) GDPR in place - Recipients' location is in the EU and the GDPR applies
Microsoft Corporation	One Microsoft Way, Redmond, WA 98052-6399, USA	Infrastructure provider for key portal components, Microsoft Azure infrastructure	- Data processing agreement according to Art. 28 (3) GDPR in place - Standard Model Clauses agreed with the Recipient - Recipient is party to the Privacy Shield
BS PAYONE GmbH	Lyoner Straße 9, D-60528 Frankfurt/Main, Deutschland	Payment service provider for portal Checkout application	- Data processing agreement according to Art. 28 (3) GDPR in place - Recipients' location is in the EU and the GDPR applies